

To, Date: 26/11/2021

LAXMI COTSPIN LTD.

URN NO:

Gut no. 394 399, (Spinning mill Division), Opp meenatai Thackeray vridhashram Samangaon, Ambad Road jalna, Jalna,

Maharashtra - 431203,

India.

Contact No.: +91-9765687082

Subject: Policy Number: 0000000025362656

Dear Customer,

Welcome to SBI General. Thank you for choosing SBI General's "Standard Fire and Special perils" Insurance Policy. We are delighted to have you as our esteemed Customer.

We enclose the following documents pertaining to your Policy:

- Policy Schedule
- Premium Receipt
- Grievance Redressal Letter

We have taken care that the documents reflect details of risk and cover as proposed by you. We request you to verify and confirm that the documents are in order. Please ensure safety of these documents as they form part of our contract with you. For all your future correspondence you may have with us, kindly quote your Customer ID and Policy Number.

Your Customer ID : 000000046590737

Your Policy Number : 0000000025362656

The Postal Address of your SBI General Branch that will service you in future is:

SBI General Insurance Company Limited
1st floor,16-Seven Hills,"RAMDEV TOWERS", Jalna Road,
Opp. MGM Hospital, Opposite Raj Heights,
Aurangabad - 431003,
India.

In case of any queries or suggestions, please do not hesitate to get in touch with us. You can contact us at <a href="mailto:customer.care@sbigeneral.in">customer.care@sbigeneral.in</a> or call our Customer Care Number 1800-102-1111, 1800-22-1111

We look forward to a continuing and mutually beneficial relationship.

Yours sincerely,

**Authorized Signatory** 





# **POLICY SCHEDULE**

Policy Servicing Office: 1st floor,16-Seven Hills,"RAMDEV TOWERS", Jalna Road,Opp. MGM Hospital, Opposite Raj Heights, Aurangabad-431003,India.

Policy No. 000000025362656	Policy Issue Date:26/11/2021
Insured Name	. LAXMI COTSPIN LTD.
	Contact Details: +91-9765687082
Mailing Address	Gut no. 394 399, (Spinning mill Division), Opp meenatai Thackeray
	vridhashram Samangaon, Ambad Road jalna,
	Jalna,
	Maharashtra - 431203,
	India
Period of Insurance	From 28/11/2021 (17:25 Hrs) to Midnight of 27/11/2022
Loan Account No	As Per Annexure attached
Total Sum Insured	Rs.320,000,000.00
Mortgaged to / Hypothecated with	As Per Annexure attached
Coinsurance Details :	Own Share : 100%

<b>Intermediary Name:</b>	Intermediary Code :	<b>Intermediary Contact Details:</b>
Jainuine Insurance	0046820	Mobile No :
Brokers P Ltd		<b>Landline No:</b> +91-257-2225747

Summary Particulars of Property Insured:

, , ,	
Risk Location Address	Gut no. 394 399, ( Spinning mill Division ) Opp, meenatai Thackeray,
	vridhashram Samangaon Ambad Road jalna,
	Jalna, Maharashtra - 431203.
Description of Occupancy	Textile Mills - Spinning mills



Attached to and forming part of the Schedule to the Policy No. 0000000025362656

### **Description of Covered Items:**

Sr.No.	Type of Cover / Benefit	Assets Description	Sum Insured (Rs.)
1.	SFSP Basic Cover/Stocks		320,000,000.00
	320,000,000.00320,000,000.00		

# Add-On Cover:

Sr.No.	Add-On Cover Description	Add-On Cover Sum Insured (Rs.)	
1.	Earthquake (Fire and Shock)	320,000,000.00	
2.	STFI	320,000,000.00	

### **Premium Computation**

Particulars	Amount (Rs.)
Gross Premium (Excluding Terrorism Premium)	418,900.00
Terrorism Premium	0.00
Total Premium	418,900.00
Taxes as applicable	75,402.00
Add Education Cess : 0.00%/ Kerala Flood Cess @1%	0.00
Add Higher Education Cess : 0.00%	0.00
Final Premium	494,302.00

Collection Details :- Receipt No: Receipt Date: 26/11/2021

P.S. If premium paid through cheque, the policy is void ab initio in case of dishonour of cheque.

Additional Conditions: Subject to the following additional Conditions and attached Clauses / Endorsements / Warranties:

# Clauses / Exclusions / Warranties / Extensions :

- Stock Description On stock of raw material, stock in process, semi finished goods, Finished Goods, Yarn & or Stock of stores and spares and
  packing materials, cotton bales, cotton waste and any type of stock Pertaining to insured's Trade whilst Stored &/or Lying anywhere in Factory
  Compound/Godown/Shed
- 2. The same risk location covered under policy0000000023732853 and total sum insured 686,900,000.00 policy

Consolidated Stamp Duty paid Rs. 0.50/- towards Insurance Policy Stamps vide Order No. CSD/53/2021/1938 Dated 2021-11-26 13:06:44.0 of General Stamps Office Mumbai.

Signed at : Aurangabad	For and on behalf of SBI General Insurance Company Limited
Date: 26/11/2021	Authorised Signatory

SBI General Insurance Company Ltd., Registered Office & Corporate Office:"Natraj" 301, Junction of Western Express Highway & Andheri Kurla Road, Andheri (East),
Mumbai – 400069. Company Identity Number: U66000MH2009PLC190546



Attached to and forming part of the Schedule to the Policy No. 0000000025362656

### IMPORTANT NOTE:

Please examine this Policy including its attached Schedules/ Annexure if any. In the event of any discrepancy please contact the office of the Company immediately, it being noted that this Policy shall be otherwise considered as being entirely in order.

Please refer the Claims Settlement & Grievance Redressal procedure document attached herein for ready reference

#### **INTIMATING A CLAIM**

For Intimating a Claim with us please contact us through the following channels:

MTNL/BSNL users: 1800-22-1111 And for Other users: 1800-102-1111E mail - customer.care@sbigeneral.in

Website: www.sbigeneral.in

Facsimile - 1800-102-7244/1800-22-7244(Toll Free)

### **CLAIM SETTLEMENT**

The Company will settle the claim under this policy within 30 days from the date of receipt of necessary documents required for assessing the claim. In the event that the Company decides to reject a claim made under this policy, the Company shall do so within a period of thirty days of the Survey Report or the additional Survey Report, as the case may be, in accordance with the provisions of Protection of Policyholders' Interest Regulations 2017.



Attached to and forming part of the Schedule to the Policy No. 0000000025362656

# Annexure - Hypothecation Details

Sr.No.	Name of the financial Institution	Address of the Financial Institution	Loan Account No
1.	SVC bank ltd	Jalna	
2.	HDFC BANK LTD	BR JALNA	



					GST INVO	ICE				
GST Invoice No:	63569523					GST Invoice Date:		26/11/2021	26/11/2021	
GSTIN/Uni que No: (SBI General)	27AAMCS8857L1ZC						SBI General State		Maharash	tra
SBI General Branch Address:	"RAMDEV TOWERS",1st floor,16-Seven Hills, Jalna Road,									
				Deta	ils of Policy	Holder:				
Name:	LAXMI COTSPIN LTD.									
Address:		94 399, (Spin lna, Jalna, Mah			meenatai Tl	hackeray vridha	ashram Sar	nangaon,Ambad Ro	oad jalna, Jaln	a Head Post
Policy Holder State	Maharashtra  Place of supply  Whether invoice under Charge						Maharashtra r Reverse No			
GSTIN/Uni que No:	27AAECM5186A1ZL						Policy Number 00000000253		025362656	
Insurance	HSN	Premium	K	FC	C	GST	SGST/ UTGST		IGST	
Product Name	Code	(without Taxes)	Rate	Amount	Rate	Amount	Rate	Amount	Rate	Amount
Generic Product	997137	418,900.0 0	1%	0	9%	37701	9%	37701	0%	0
Total Invoice Value (In Figures)  Taxes Applicable	494,302.0 75,402.00									
								Authorized	Signatory	

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### **GRIEVANCE REDRESSAL PROCEDURE**

#### **Dear Customer**

We value your relationship and are committed to offer you best in class customer service.

However if you are dissatisfied with the services rendered by us during any of your interactions with us or on resolution provided by us on your service request or complaint, we request you to register your concern with our Customer Care Team by following the steps mentioned below.

We will acknowledge receipt of your concerns within next 72 working hours & will respond to you as soon as possible upon completion of the investigation.

#### Step 1:

Call us at Toll free nos: 1800 - 102- 1111 & 1800-22-1111 from Monday to Saturday (08.00 am - 8.00 pm) or write to us at customer.care@sbigeneral.in. If you don't hear from us within 48 hrs please follow step 2

### Step 2:

If you are dissatisfied with the resolution provided, please Email to

Head – customer care at head.customercare@sbigeneral.inlf after having followed Steps 1 & Step 2 your issue remains unresolved for more than 30 days from the date of filing your first complaint, you may approach the Insurance Ombudsman for Redressal of your Grievance.

The list of Insurance Ombudsman offices along with their area of jurisdiction is attached herewith.

Ombudsman Offices	
Areas of Jurisdiction	Addresses of the Ombudsman Offices
State of Gujarat and Union Territories of Dadra & Nagar Haveli	AHMEDABAD
and Daman and Diu.	2 <sup>nd</sup> Floor, Shree Jayshree Ambica Chambers,
	Nr. C U Shah College, 5, Navyug Colony, Ashram Road,
	AHMEDABAD-380014
	Tel: 27546150, Fax: 079-27546142
	Email: insombalhd@rediffmail.com
States of Madhya Pradesh and Chattisgarh.	BHOPAL
	Janak Vihar Complex,
	2nd Floor, 6, Malviya Nagar, Opp. Airtel,
	Bhopal – 462 011.
	Tel.:- 0755-2769200/201/202
	Fax:- 0755-2769203
	Email:-bimalokpalbhopal@airtelmail.in
	BHUBANESWAR
State of Orissa.	62, Forest Park,
	BHUBANESWAR-751 009.
	Tel: 2535220, Fax: 0674-2531607
States of Punjab, Haryana, Himachal Pradesh, Jammu &	Email:susantamishra@yahoo.com, ioobbsr@vsnl.net  CHANDIGARH
Kashmir and Union territory of Chandigarh.	S.C.O No.101,102 & 103, 2 <sup>nd</sup> Floor,
	Batra Building, Sector 17 D,
	CHANDIGARH-160 017
	Tel: 2706196 EPBX:0172-2706468 Fax: 0172-2708274
	Email: ombchd@yahoo.co.in
State of Tamil Nadu and Union Territories - Pondicherry Town	CHENNAI
and Karaikal (which are part of Union Territory of Pondicherry).	Fatima Akhtar Court , 4th Floor, 453 (Old 312) Anna Salai, Teynampet, CHENNAI-600
	018
	Tel: 24333678, 24333668, 24335284
Chahar of Dallhi and Daioshhan	Fax: 044-24333664 Email:insombud@md4.vsnl.net.in  DELHI
States of Delhi and Rajasthan.	2/2 A, Universal Insurance Bldg, Asaf Ali Road,
	NEW DELHI-110 002
	Tel: 23239611, Fax: 011-23230858
	Email: nsombudsmandel@netcracker.com
States of Andhra Pradesh, Karnataka and Union Territory of	HYDERABAD
Yanam - a part of the Union Territory of Pondicherry.	6-2-46, Yeturu Towers, Lane Opp. Saleem Function Palace, A C Guards, Lakdi-Ka-
	Pool,
	HYDERABAD-500 004

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# SURAKSHA AUR BHAROSA DONO

	Tel: 55574325, Fax:040-23376599
	Email:insombud@hd2.vsnl.net.in
State of Kerela and Union Territory of (a) Lakshadweep (b)	KOCHI
Mahe-a part of Union Territory of Pondicherry.	2 <sup>nd</sup> Floor, CC 27/2603 Pulinat Bldg,
	Opp. Cochin Shipyard, M G Road,
	ERNAKULAM-682 015
	Tel: 2373334, 2350959, Fax:0484-2373336
	Email:insuranceombudsmankochi@hclinfinet.com
States of West Bengal, Bihar, Sikkim, Jharkhand and Union	KOLKATA
Territories of Andaman and Nicobar Islands.	Hindustan Bldg. Annexe, 4, C.R. Avenue, 4th Floor, KOLKATA - 700 072.
	TEL: 033-22124346/22124339
	Fax: 033-22124341
	Email:-insombudsmankolkata@gmail.com
States of Uttar Pradesh and Uttaranchal.  States of Maharashtra and Goa.	LUCKNOW  Jeevan Bhavan, Phase 2, 6th floor, Nawal Kishore Road, Hazaratganj, LUCKNOW-226001 Tel: 0522-2201188, 2231330, 2231331 Fax:0522-2231310 E-mail: ioblko@sancharnet.in  MUMBAI
	3 <sup>rd</sup> Floor, Jeevan Seva Annexe (above MTNL), S V Road, Santacruz (W),Mumbai-400 054 Tel: 26106889, EPBX:022-26106889
	Fax:022-26106052, 26106980
	Email:ombudsman.i@hclinfinet.com
States of Assam, Meghalaya, Manipur, Mizoram, Arunachal	GUWAHATI
Pradesh, Nagaland and Tripura.	'Jeevan Nivesh', 5th Floor,
	Nr. Panbazar over bridge, S.S. Road,
	Guwahati – 781001(ASSAM).
	Tel.:- 0361-2132204/2131307/2132205
	Fax:- 0361-2732937
	Email:- ombudsmanghy@rediffmail.com

# Address and contact number of Governing Body of Insurance Council

Secretary General Governing Body of Insurance Council Jeevan Seva Annexe, 3<sup>rd</sup> Floor (Above MTNL) S. V. Road, Santacruz (W), Mumbai – 400 054 Tel: 022-6106889

Fax: 022-6106980, 6106052 Email: inscoun@vsnl.net

# **Integrated Grievance Management System**

IRDA has launched the Integrated Grievance Management System (IGMS). IGMS is a grievance redress monitoring tool for IRDA. Policyholders who have grievances should register their complaints with the Grievance Redress Channel of the Insurance Company first. If policyholders are not able to access the insurance company directly for any reason, IGMS provides a gateway to register complaints with insurance companies.

Complaints shall be registered with insurance companies first and only if need be, be escalated them to IRDA (Consumer Affairs Department).

Website: http://www.policyholder.gov.in/Integrated\_Grievance\_Management.aspx

Toll Free Number of IRDA Grievance Call Centre: 155255

Timings: 8 AM to 8 PM -- (Monday to Saturday)

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Mumbai – 400069. Company Identity Number: U66000MH2009PLC190546