

EVENT INSURANCE POLICY

UIN- IRDAN115RP0004V01201011 Misc 38

PREAMBLE

ICICI Lombard General Insurance Company Limited ("the Company"), having received a Proposal and the premium from the Proposer named in the Schedule referred to herein below, and the said Proposal and Declaration together with any statement, report or other document leading to the issue of this Policy and referred to therein having been accepted and agreed to by the Company and the Proposer as the basis of this contract do, by this Policy agree, in consideration of and subject to the due receipt of the subsequent premiums, as set out in the Schedule with all its Parts, and further, subject to the terms and conditions contained in this Policy, as set out in the Schedule with all its Parts that on proof to the satisfaction of the Company of the compensation having become payable as set out in Part I of the Schedule to the title of the said person or persons claiming payment or upon the happening of an event upon which one or more benefits become payable under this Policy, the Sum Insured/ appropriate benefit will be paid by the Company.

PART I OF SCHEDULE

Policy No: 4038/247422139/00/000 (TRUE COPY)

Issued at Mumbai

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| 1. Name of the Insured | : | KALASAGAR |
| 2. Mailing address of the Insured | : | Oralcare Co In 2 Nd Floor A G Prime Towers Opp Manor Lawns
Osmanpura
Kranti Chowk Aurangabad
Aurangabad
Maharashtra Pin- 431005 |
| 3. Policy Period | : | From: 10/05/2022 Time: 00:00 Hours
To Midnight of 11/05/2022 |
| 4. Location of Insured Event | : | KALAGRAM, NEAR GARWARE STADIUM, MIDC CHIKALTHANA,, ,
AURANGABAD, MAHARASHTRA-431005 |
| 5. Territorial Limits | : | Anywhere In India |
| 6. Details of Sum Insured | : | |

Perils Covered	Total Sum Insured (Rs.)
Cancellation of Event	10,000,000.00

Premium Details :

Premium Break Up	(Rs.)	Premium (Rs.)
Stamp Duty	(Rs.)	01.00
*Total Premium	(Rs.)	64,901.00

*Premium value mentioned above is inclusive of taxes applicable

7. Clauses/Conditions/Warranties/Exclusions:

Conditions:

- I. Communicable Disease Exclusion :Notwithstanding any other provision of this Policy to the contrary, this Policy does not insure any loss, cost, damage or expense, arising out of, attributable to, or occurring concurrently or in any sequence with a communicable diseaseAs used herein, communicable disease means any infectious or contagious substance:1. Including, not limited to, a virus, bacterium, parasite or other organism or any mutation thereof, whether deemed living or not, and2. Regardless of the method of transmission, whether direct or indirect, including, but not limited to, airborne transmission, bodily fluid transmission, transmission from or to any surface or object, solid, liquid or gas or between humans, animals, or from any animal to any human or from any human to any animal, that can cause or threaten damage to human health or human welfare or causes or threatens damage, deterioration, loss of value, marketability or loss of use to tangible or intangible property insured here under. For avoidance of doubt, no coverage extension, additional coverage, global extension, exception to any exclusion or other coverage grant shall afford any coverage that would otherwise be excluded through this exclusion, including but not limited to any closure by public or civil authorities, or any denial of access to Insured Premises, or Customer and or Supplier premises (including service / utility providers) hereunder. For further avoidance of doubt, loss, cost, damage or expense, includes any cost to clean-up, detoxify, remove, monitor or test: (1) for a communicable disease or (2) any tangible or intangible property insured hereunder that is affected by such communicable disease.

8. Special Condition:

Deductible

Cancellation of Event-5 % of the claim amount , subject to a min. Rs.25,000/-

Material Damage-5 % of the claim amount , subject to a min. Rs.10,000/-

Coverages

1.Cancellation of Musical Concert due to Fire and allied peril

2.Cancellation of Musical Concert due to Riot, Strike and Malicious damage

3.Cancellation of Musical Concert due to AOG perils - Earthquake

4.Cancellation of Musical concert due to Non Appearance of Main Artists (Named) due to

Sudden death

Personal Injury

AOG perils - Earthquake

Riot, strike and malicious damage

5.Cancellation of Musical Concert due to National Mourning - Coverage restricted upto 70 years of age. President of India is

covered.

6.Cancellation of Musical Concert due to Terrorism

7.Technological failure of computer(s) ad its accessories or other accessories instrumental to the recoding or taping of the insured event for accidental reasons. (electrical / mechanical breakdown , loss/damage to the system due to accidental means)

Special Conditions

1.Cancellation of event due to rain is covered in the policy

2.Claims directly or indirectly arising out of, contributed to by, or resulting from Coronavirus (Covid-19 and/or nCov 2019) or any mutations or variation thereof are excluded from scope of cover.

Coverages

Covers materials belonging to Insured or leased, rented or hired by the insured (Speakers, Musical Instruments, Props, Sets, Stage, Seats) at the venue of Musical Concert due to

Fire

Riot, Strike and Malicious damage

AOG perils - Earthquake

Burglary

Exclusions

1.Any damage to any property to be utilized for the insured event caused by Wear and Tear

2.Mysterious Disappearance

Subject otherwise to terms and conditions of Event Insurance Policy.

Policy shall stand cancelled ab initio in the event of non-realisation of the premium.

Signed for and on behalf of the ICICI Lombard General Insurance Company Limited, at Mumbai on 10/05/2022



Authorized Signatory

ICICI Lombard General Insurance Company Ltd.

The stamp duty of Rs. 0.50/- paid in cash or by demand draft or by pay order, vide Reciept/challan no. dated .

Sanction Limitation and Exclusion Clause

No (Re) Insurer Shall be deemed to provide cover and no (Re) insurer shall be liable to pay any claim and provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose that (Re) Insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

Part II of the Schedule

1. Definitions

For the purposes of this Policy, the following terms shall have the meanings assigned, as set forth below:

- a) "Insured Expenses" shall mean all costs, including overheads, incurred directly on account of the insured event, as may be budgeted and declared by the Insured. Insured Expenses shall specifically exclude the following:
- (i) Any loss of profit or earnings or any cost incurred upon commencement, or after completion, of the insured event unless specifically declared by the Insured and agreed to by the Company.
 - (ii) The underlying rights and materials including idea, scenes/scenario, music rights, sound rights, royalties;
 - (iii) Premium paid for this Policy, interest paid on loans taken by the Insured and property taxes;
 - (iv) Any expenses incurred which were not included in the Insured's budget for the insured event;
 - (v) Background sets, wardrobe, props and equipment owned by or belonging to the Insured at the time of proposing for this Policy;
 - (vi) In determining cost to the Insured in determining loss incurred due to cancellation of an insured event;
 - (vii) Any compensation, which the Insured has paid to any of its partner(s), officer(s) or corporate director(s) for services rendered, unless services so rendered are in the capacity of producer, director, participant or of a similar nature, and which are specifically and directly related to the insured event.
- b) "Defence Costs" shall mean all costs, fees and expenses incurred in the investigation, defense or settlement of any claims made against the Insured and the cost of representation at any inquest, inquiry or other proceeding in respect of matters which have a direct relevance to any claim made or which might be made against the Insured, provided such claim or claims are the subject of indemnity under the Policy.

2. Scope of Cover

The Company hereby agrees, subject to the terms conditions and execution herein contained or otherwise expressed herein, to pay to the Insured a sum as compensation for any loss or damage caused, as described under different sections hereunder, but not exceeding the Sum Insured as specified in part I of the Schedule to the policy.

Benefit I - Cancellation of Event

The Company shall indemnify the insured against Insured Expenses irrevocably incurred by the Insured as a result of cancellation of the insured event due to:

- a) Ban imposed by State/Central Government;
- b) Government directive specifically intended to cancel the insured event and/or similar event(s) due to matters of national/state importance including, but not limited to, death of dignitaries occurring;
- c) Bandh/Civic unrest;
- d) Non transportation/Non availability of electronic equipment required for live media coverage of insured event caused by accident to vehicles meant for transporting the same;

- e) Technological failure of computer(s) and its accessories, and/or other accessories ,instrumental to the recording or taping of the insured event, for accidental reasons Whether electrical/mechanical breakdown and/or loss/damage to the system on account of external accidental causes,beyond the control of the Insured.
- f) risks of fire, lightning, explosion, riot, strike & malicious damage, impact damage, aircraft damage, storm, cyclone, typhoon,tempest,hurricane, tornado, flood & inundation, subsidence, landslide (including rockslide), earthquake,burglary and theft;
- g) sudden , unexplained , unintimated failure of the Named Person (s) to appear for the insured event on account of any of the following contingencies:
 - (i) Death of such Named Person(s);
 - (ii) Personal injury,either temporary or permanent,which renders the Named Person (s) incapable of appearing at the insured event;
 - (iii) Illness which shall not necessarily prevent the insured event from occurring due to hospitalization of the Named Person (s) in the event of dispute whether such illness necessitated hospitalization, it is hereby agreed such dispute shall ,independently of all other questions,be referred to the decision of a medical referee to be appointed by mutual consent.In the event the Company and the Insured cannot agree on the medical referee,each party is at liberty to seek recourse available as per the law;
 - (iv) Act of Gods, storm, tempest, flood, inundation, typhoon, hailstorm, earthquake, landslides;
 - (v) Riot,strike,civil commotion,terrorism;
 - (vi) Kidnapping;and
 - (vii) Complete breakdown of transportation services which shall prevent the Named Person(s) from reaching the venue;
 - (viii) Delay of such Named Person's transportaion flight by more than 24 hrs from the scheduled arrival time at an airport nearest to the venue.

For the purpose of this Benefit,'Named Person' means the person(s) specified in part I of the schedule to this policy, the presence of whom at an insured event is essential to the commencement and/or completion of such insured event.

Exclusions:

The Company shall not be liable to make any payment under this Policy in connection with or in respect of any expenses whatsoever incurred by the Insured in connection with or in respect of:

- 2. The non-appearance of any Named Person(s) due to such Named Person(s) being a part of an air flight ,other than as a passenger in a duly licensed commercial aircraft ,without the knowledge and consent of the company.
- 3. The non-appearance of any Named Person(s) due to such Named Person(s) taking part in any hazardous stunt act without the knowledge and consent of the company.
- 4. non availability of a female Named Person(s) on account of pregnancy,menstruation or conditions related thereto.
- 5. Ransom paid by the Insured or the concerned Named Person's family members to secure the release of the kidnapped Named Person.

6. non-appearance of any Named Person(s) accused of being a criminal and being interrogated or under arrest by law enforcement authorities.
7. Any consequential loss due to cancellation of the insured event.
8. non-appearance of any Named Person(s) due to such Named Person(s) committing self injury, suicide or attempting suicide.
10. Any damage caused to any property to be utilized for the insured event caused by wear & tear, any quality in the property that caused it to damage or destroy itself, hidden or latent defect, gradual deterioration, depreciation, mechanical or electrical breakdown, insects, vermin, or rodents, corrosion, rust, dampness, cold or heat.
11. any work, process, experimentation, test, repair, restoration, conversion or partial conversion, re-touching, painting, cleaning or any other form of process performed or undertaken by the Insured or on the Insured's behalf or at Insured's direction.
12. Unexplained or mysterious disappearance or shortage in respect of the property to be utilized for the insured event discovered upon taking of inventory.
13. Loss or damage to property stored outdoors without due attendance or supervision.
14. Any electrical damage or disturbance to electrical appliances, devices, fixtures or wiring caused by artificially generated electric current, within the property or facility in any manner connected with production of the insured event, unless fire ensues. In such event, the Company's liability shall be limited to that portion of the loss caused by such ensuing fire, subject otherwise to the terms and conditions of this Policy.
15. Damage to, or destruction of, property caused intentionally by the Insured or at Insured's direction.
16. Loss of market or use, interruption of business or other consequential loss not covered under the scope of this Policy.
17. Deterioration due to dampness or dryness of atmosphere; extremes or change of temperature; shrinkage, evaporation, loss of weight, rust contamination or leakage of contents unless otherwise covered under the scope of this Policy.
18. Any Payments made or expenditure incurred upon the insured event commencing or thereafter at any time.
19. Any non-appearance of a Named Person(s) due to death occurring in the immediate family of such Named person (s).

Special Conditions

- If the Insured Expenses actually incurred are found to be lesser than the estimated expenses on which premium has been collected the Company shall make a proportionate refund of the premium to the Insured. If the Insured Expenses actually incurred are found to be greater than the estimated insured expenses on which premium has been collected, the insured shall bear such additional expenses, and the Company shall have no obligation or liability with respect to the same.
- The term "Insured Expense" does not include any cost incurred after completion of the insured event. However, the Insured may, if he so elects at the time of Proposal, specifically declared, and thereby include, any of these cost arising solely and directly as a result of an insured loss.
- For a claim to be admissible due to risks of fire, lightning, explosion, riot, strike & malicious damage, impact damage, aircraft damage, storm, cyclone, typhoon, tempest, hurricane, tornado, flood & inundation, subsidence, landslide (including rockslide), earthquake, burglary and theft, external accident

- means , it is a precondition that the company admits liability under benefit-II(Material Damage Property).

For evidence of claim ,if any ,audited account of Insured Expenses being incurred shall be required to be furnished by the Insured.

Immediately upon the happening of any loss or damage as described in the Policy, the Sum Insured specified in Part I of the Schedule to this Policy shall be reduced by the amount of the loss or damage, and such reduced Sum Insured shall be the limit of the Company's liability in respect of any further loss or damage occurring during the current period of insurance, unless the Company consents, upon payment of additional premium, to reinstate the full Sum Insured.

Benefit II - Material damage to Props, Sets, Stage, Seats, Equipment, Studio, Costume/Wardrobe etc.

The Company shall indemnify the Insured against direct physical loss/ damage caused to sets, costumes, theatrical props, wardrobe, related equipment and other assets (collectively, "the property") belonging to the Insured (or leased, rented, or hired by the Insured and for which Insured is responsible) whilst such property is stored, fixed, installed or in use at the venue of the insured event or in transit to such venue, due to risks of fire, lightning, explosion, riot, strike & malicious damage, impact damage, aircraft damage, storm, cyclone, typhoon, tempest, hurricane, tornado, flood & inundation, subsidence, landslide (including rockslide), earthquake, burglary and theft, terrorism and other external, accidental means.

For the purposes of this Benefit, the term 'property' shall specifically exclude the following:

- (i) Antiques, objects of art, pearls and jewelry & similar valuables;
- (ii) Property covered under any other benefit of this Policy;
- (iii) Animals of any sort (unless specifically covered);
- (iv) Plants, trees, vegetation of any description whatsoever;
- (v) Accounts, bills, currency, numismatic properties or money, notes, securities, stamps, deeds, evidences of debts, letters of credit, credit cards, passports, rail, road, airline or any other tickets;
- (vi) Buildings or real estate of any kind including, but not limited to, improvements and betterments to existing real estate;
- (vii) Furniture or fixtures which are not used or intended to be used as part of a set of the insured event;
- (viii) Aircraft/ Watercraft/ Motor vehicles and any other conveyance used for any purpose other than as part of the set in which it is used strictly as a non-functional item and is not being self-propelled during filming or taping;
- (ix) Film, tape, recording or recording storage medium of any type unless used as a theatrical prop on the set of the insured event;

Exclusions:

The Company shall not be liable to make any payment under this Policy in connection with or in respect of any expenses whatsoever incurred by the Insured in connection with or in respect of:

- a) Any damage caused to any property to be utilized for the insured event caused by wear & tear, any quality in the property that caused it to damage or destroy itself, hidden or latent defect, gradual deterioration, depreciation, mechanical or electrical breakdown, insects, vermin, or rodents, corrosion, rust, dampness, cold or heat.
- b) any work, process, experimentation, test, repair, restoration, conversion or partial conversion, re-touching, painting, cleaning or any other form of process performed or undertaken by the Insured or on the Insured's behalf or at Insured's direction.
- c) Unexplained or mysterious disappearance or shortage in respect of the property to be utilized for the insured event discovered upon taking of inventory.

- d) Loss or damage to property stored outdoors without due attendance or supervision.
- e) Any electrical damage or disturbance to electrical appliances, devices, fixtures or wiring caused by artificially generated electric current, within the property or facility in any manner connected with production of the insured event, unless fire ensues. In such event, the Company's liability shall be limited to that portion of the loss caused by such ensuing fire, subject otherwise to the terms and conditions of this Policy.
- f) Damage to, or destruction of, property caused intentionally by the Insured or at Insured's direction.
- g) Loss of market or use, interruption of business or other consequential loss not covered under the scope of this Policy.
- h) Deterioration due to dampness or dryness of atmosphere; extremes or change of temperature; shrinkage, evaporation, loss of weight, rust contamination or leakage of contents unless otherwise covered under the scope of this Policy.
- i) Any alternate accommodation that the Insured may have to hire in the event that the original location for the insured event is damaged.

Special Conditions

Property will be valued at the full cost of repair or replacement, without deduction for wear & tear and gradual deterioration, provided that such property is actually repaired or replaced by the Insured within a reasonable period of time not exceeding one (1) year following the loss. The payment shall not exceed the amount actually spent on the repair or replacement of the damaged or lost property for the same occupancy or use to a condition equal to, but not better or more extensive than, its condition when new, subject in any event to a maximum Sum Insured as specified in Part I of the Schedule to the Policy.

Pair and Set Clause: If any item insured consists of articles in pair or set, the Company's liability in respect thereof shall not exceed the proportionate value of any particular part or parts which may be lost or damaged, without reference to any special value which such article or articles may have as part of such pair or set.

Immediately upon the happening of any loss or damage as described in the Policy, the Sum Insured specified in Part I of the Schedule to this Policy shall be reduced by the amount of the loss or damage, and such reduced Sum Insured shall be the limit of the Company's liability in respect of any further loss or damage occurring during the current period of insurance, unless the Company consents, upon payment of additional premium, to reinstate the full Sum Insured.

Benefit III - Material damage to tapes/nagatives

The company shall indemnify the insured for loss or damage caused to the digi-beta tapes used for recording or taping the insured events, by the risk of physical and external nature, whilst such tapes are stored in the possession of the insured or are in transit (including as a part of accopnied baggage while the insured is travelling)

Exclusions:

The Company shall not be liable to make any payment under this Policy in connection with or in respect of any expenses whatsoever incurred by the Insured in connection with or in respect of:

- a) The use of faulty or defective materials, equipment, editing, developing or processing of the tapes.
- b) Exposure to light, deterioration, atmospheric, dampness or changes in temprature.
- c) Faulty manipulation or error in judgment of camera operator or camera assistance.
- d) Error of judgement in exporure, lighting or sound recording.
- e) Use of incorrect type of camera, lens, raw film stocs, videotapes or media/software.

- f) Error in machine programming or instruction to the machine, including testing of raw film equipment or use of new techniques or any experimental work.
- g) Unexplained or mysterious disappearance or shortage discovered upon taking of inventory.
- h) Consequential loss, of any description whatsoever
- i) Deliberate exposure to Digi Beta tapes to magnetic or electrical fields other than in connection with the original recordings or reproduction of such original recordings.
- j) Delay in delivery of any Digi Beta tapes to and from the venue of the insured event.
- k) Exposure to x-rays, x-ray systems, microscopic inspection device and electromagnetic radiations of any description whatsoever
- l) Cutouts, unused footage or library stock.

Special Conditions

1. The coverage under the benefit extends only to loss or damage caused to the intrinsic or inherent value of the Digi Beta tapes.
2. The coverage under this benefit shall cease upon the expiry of three(3) days from the date of completion of taping or recording of the particular insured event.
3. Immediately upon the happening of any loss or damage as described in the Policy, the Sum Insured specified in Part I of the Schedule to this Policy shall be reduced by the amount of the loss or damage, and such reduced Sum Insured shall be the limit of the Company's liability in respect of any further loss or damage occurring during the current period of insurance, unless the Company consents, upon payment of additional premium, to reinstate the full Sum Insured.

Benefit IV - Public Liability & Litigation Expenses

The Company hereby agrees, subject to terms, conditions and exclusions herein contained, endorsed or otherwise expressed hereon, to indemnify the Insured against legal liability towards third parties for accidents resulting in injury or damage occurring at the venue of the insured event, in connection with the insured event, during the policy period and claim first made in writing against the Insured at any time therein (other than liability under the Public Liability Insurance Act, 1991 or any other statute of similar or like nature, that may come into force after the issue of this Policy) and to pay compensation including claimant's costs, fees and expenses anywhere in India, in accordance with Indian law.

Exclusions

The Company shall not be liable to make any payment under this Policy in connection with or in respect of any expenses whatsoever incurred by the Insured in connection with or in respect of:

- (i) any pollution howsoever caused unless specifically covered;
- (ii) any product or any liability thereat, or for any professional service deficiency or liability arising there from;
- (iii) Any liability assumed by the Insured by an agreement or contract, which would not have attached in the absence of such agreement or contract;
- (iv) any Acts of God, earthquake, earth-tremor, volcanic eruption, flood, storm, tempest, typhoon, hurricane, tornado, cyclone or other similar acts or convulsions of nature and atmospheric disturbances;
- (v) deliberate, wilful or intentional non-compliance of any statutory requirements;

- (vi) loss which is of pure financial nature such as loss of goodwill, loss of market share etc;
- (vii) all personal injuries such as libel, slander, false arrest, wrongful eviction, wrongful detention, defamation etc., and mental injury, anguish, or shock resulting there from;
- (viii) any infringement of intellectual property rights such as copyright, patent, trade mark, registered design and trade secrets;
- (ix) fines, penalties, punitive or exemplary damages or any other damages resulting from the multiplication of compensatory damages, or arising out of any criminal liabilities;
- (x) consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, rebellion, revolution, terrorism, insurrection or military or usurped power;
- (xi)
 - (a) ionizing radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel;
 - (b) the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.
- (xii) claims arising out of the ownership, possession, or, use of any tool or plant forming part of any motor vehicle or trailer for which compulsory insurance is required by legislation, other than the following claims:
 - (a) claims caused by the use of any tool or plant forming part of or attached to or used in connection with any motor vehicle or trailer;
 - (b) claims arising beyond the limits of any carriageway or thoroughfare caused by the loading or unloading of any motor vehicle or trailer;
 - (c) claims for damage to any bridge, weighbridge, road or anything beneath caused by the weight of any motor vehicle or trailer or of the load carried therein;
 - (d) claims arising out of any motor vehicle or trailer temporarily in the Insured's custody or control for the purpose of parking;
- (xiii) transportation of materials and/or hazardous/dangerous substances outside Insured's premises, unless specifically covered;
- (xiv) any aircraft, water-borne vessel or hovercraft owned, possessed or used by or on behalf of the Insured;
- (xv) damage to property owned, leased or hired or under hire purchase or on loan to the Insured or otherwise in the Insured's care, custody or control other than:
 - (a) premises (or the contents thereof) temporarily occupied by the Insured for work thereon or other property temporarily in the Insured's possession for work thereon (but no indemnity is granted for damage to that part of the property on which the Insured is working and which arises out of such work);
 - (b) employees' and visitors' clothing and personal effects;

- (c) premises tenanted by the Insured to the extent that the Insured would be held legally liable in the absence of any specific agreement.
- (xvi) For or in respect of injury and /or damage occurring prior to the retroactive date as specified in Part I of the Schedule
Provided always that in the event of any injury or damage arising from continuous or continual inhalation, ingestion or application of any substance following the covered accident and where the Insured and Company can not agree when the injury or damage occurred, then:
 - (a) Injury shall be deemed to have occurred when the claimant first consulted a qualified medical practitioner in respect of such injury, and / or
 - (b) Damage shall be deemed to have occurred when it first became evident to the claimant even if the cause was unknown.
- (xvii) For the deliberate, conscious or intentional disregard of the Insured's technical or administrative management rules or policies, expressed or implied, requiring taking of reasonable steps to prevent any circumstances, which may give rise to a claim.
- (xviii) For industrial seepage, pollution and contamination, unless specifically covered.
- (xix) For carriage of effluents outside the premises, unless specifically covered.
- (xx) For or in respect of any liability which is the subject matter of specific insurance elsewhere;
- (xxi) For or in respect of Injury to any person under the contract of employment or apprenticeship with the Insured, their contractor(s) and/or sub-contractor(s) when such injury arises out of or in the course of such contracts or apprenticeship;
- (xxii) For or in respect of any liabilities arising out of poisoning by foreign or deleterious matter in food, beverage and/or any other items supplied by the Insured in the Insured's premises, if the Insured is in the business of hotel, motel, club houses, restaurant, boarding and lodging houses, guest houses including flight kitchens, cinema halls, auditoriums, theatres, open air theatres, public hall, school, educational institutions and public libraries, unless specifically covered.
- (xxiii) Arising out of use of sports facilities, unless specifically covered.
- (xxiv) Arising out of use of swimming pool in the Insured's premises, unless specifically covered.
- (xxv) In respect of losses/liability arising outside the territorial limits of India.
- (xxvi) Any facility other than expressly mentioned in the proposal form.
- (xxvii) Any legal liability or litigation expenses otherwise than as specified under the scope of cover hereunder.

Special Conditions

- (i) Should the Insured notify the Company during the Policy period in accordance with Clause (iv) hereinunder of any specific event or circumstance which the Company accepts may give rise to a claim or claims, which form the subject of indemnity by this policy, then the acceptance of such notification

means that the Company will deal with such claim or claims as if they had first been made against the Insured during the Policy period, provided such claim/claims have been actually made within a period of three years commencing from the date of acceptance of such notification.

- (ii) In the event of non-renewal or cancellation of this Policy, either by the Company or by the Insured, the Company will allow a time limit not exceeding 90 days from the date of expiry or cancellation of the policy, provided no insurance is in force during this extended reporting period of the same interest, for notification of claims for accidents which had taken place during the period of insurance but claims thereof could not be made during the policy period, provided, however, all claims made during the extended reporting period shall be handled as if they were made on the last day of the expiring policy period and are subject to the limits of indemnity and the terms and conditions of this policy.
- (iii) For the purpose of this policy, where a series of and/or several bodily injuries and/or property damages are attributable directly or indirectly to the same cause, all such bodily injuries and/or property damages shall be added together and all such bodily injuries and/or property damages shall be treated as one claim and such claim shall be deemed to have been made at the point in time when the first of the claims was made in writing. There shall, however, be no coverage for claims made arising from one specific cause which are made later than 3 years after the first claim of the series.
- (iv) The Insured shall give written notice to the Company as soon as reasonably practicable of any claim made against the Insured (or any specific event or circumstance that may give rise to a claim being made against the Insured) and which forms the subject of indemnity under this policy and shall give all such additional information as the Company may require. Every claim, writ, summons or process and all documents relating to the event shall be forwarded to the Company immediately after they are received by the Insured.
- (v) No admission, offer, promise or payment shall be made or given by or on behalf of the Insured without the written consent of the Company.
- (vi) The Company will have the right but in no case the obligation, to take over and conduct in the name of the Insured the defence of any claims and will have full discretion in the conduct of any proceedings and in the settlement of any claim and having taken over the defence of any claim may relinquish the same. All amounts expended by the company in the defence, settlement or payment of any claim will reduce the limits of indemnity specified in Part I of the Schedule of the Policy.

In the event the Company, in its sole discretion chooses to exercise its right pursuant to this condition, no action taken by the Company in the exercise of such right will serve to modify or expand in any manner, the Company's Liability or obligations under this policy beyond what the Company's liability or obligations would have been, had it not exercised its rights under this condition.

- (vii) The Company may at any time pay to the Insured in connection with any claim or series of claims under this policy, to which an indemnity limit applies, the amount of such limit after deduction of any sums already paid or any lesser amount for which such claims can be settled and upon such payment and/or settlement being made, the Company shall relinquish the conduct and control of and be under no further liability in connection with such claims.

Benefit V - Personal Accident

The Company shall pay the Insured in the event that any of the insured person(s) specified in Part I of the Schedule to this Policy suffer any of the circumstances described below, in the manner set forth hereunder, but not exceeding the Sum Insured specified in Part I of the Schedule:

- 1) Accidental death, either instantaneous or within twelve calendar months of suffering any personal injury- 100% Sum Insured.
- 2) Loss of sight in both eyes or dismemberment of two hands or two feet-100% Sum Insured
- 3) Loss of sight in one eye and loss of one hand or one foot by physical separation-100% Sum Insured.

- 4) Loss of sight of one eye or loss of one entire hand or one entire foot by physical separation-50% Sum Insured.
- 5) Total or irrevocable loss of use of one hand or one foot without physical separation-50% Sum Insured
- 6) If any injury shall permanently, totally, absolutely disable the insured person from engaging in any employment or occupation of any description - 100% Sum Insured
- 7) If such injury shall within twelve calendar months of its occurrence be the sole and direct cause of permanent partial disablement of the insured person - %age of the Sum Insured as assessed by the doctor
- 8) In the event of the death of the insured person due to accident the Company shall reimburse expenses for carriage of the dead body to place of residence - subject to maximum of 2% of Sum Insured or Rs. 1,000/- whichever is lesser.

Exclusions

The Company shall not be liable to make any payment under this benefit in connection with or in respect of:

1. Compensation under more than one of the foregoing sub-clauses in respect of the same period of disablement of the insured person.
2. More than one claim in respect of an insured person under the Policy during any one period of insurance, the payment of which would result in exceeding the maximum Sum Insured specified, in respect of each such insured person, in Part I of the Schedule to this Policy.
3. Compensation in respect of death, injury or disablement of the insured person from: (a) intentional self-injury, suicide or attempted suicide, (b) whilst under the influence of intoxicating liquor or drugs, (c) whilst engaging in aviation or ballooning, or whilst mounting into, dismounting from or traveling in any balloon or aircraft other than as a passenger (fare paying or otherwise) in any duly licensed standard type of aircraft anywhere in the world, (d) directly or indirectly caused by venereal diseases or insanity, (e) arising or resulting from the insured person committing any breach of law with criminal intent.

['Standard type of Aircraft' means any aircraft duly licenses to carry passengers (for hire or otherwise) by appropriate authority irrespective of whether such an aircraft in privately owned OR chartered OR operated by a regular airline OR whether such an aircraft has a single engine or multi engine.]
4. Compensation in respect of death, injury or disablement of the insured person due to or arising out of or directly or indirectly connected with or traceable to War, Invasion, Act of foreign enemy, Hostilities (whether war be declared or not), Civil War, Rebellion, Revolution, Insurrection, Mutiny, Military or Usurped Power, Seizure, Capture, Arrests, Restraint and Detainment of whatever nature.
5. Compensation in respect of death or bodily injury or any disease or illness to the insured person directly or indirectly caused by or contributed to by nuclear weapons, arising from ionizing radiations or nuclear contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel. For the purpose of this exclusion, combustion shall include any self-sustaining process of nuclear fission.
6. Pregnancy Exclusion Clause:

The insurance under this Policy shall not extend to cover death or disablement resulting directly or indirectly from, or caused by, or contributed to or aggravated or prolonged by, childbirth or pregnancy or in consequence thereof.

Special Conditions

1. Proof satisfactory to the Company shall be furnished on all matters in respect of which a claim is

based. Any medical or other agents of the Company shall be allowed to examine and/or inspect the Insured or the insured person(s) or the insured property, as the case may be, if the Company feels such is necessary in its sole discretion.

2. All claims under this Benefit shall, if accepted for payment by the Company, be payable to the Insured and such payment shall be full and absolute discharge of the Company's obligations hereunder. The Company is absolved of any claim and or dispute relating to monies payable under this Benefit which may be brought against the Insured and/or the Company by the legal heirs of the insured person(s) or any third party. However, if for any reason it is found that any amount paid to the Insured hereunder was or is to be paid to any other person, then the Insured shall forthwith refund to the Company the amount of compensation so received toward the claim amount.
3. Immediately upon the happening of any loss or damage as described in the Policy, the Sum Insured specified in Part I of the Schedule to this Policy shall be reduced by the amount of the loss or damage, and such reduced Sum Insured shall be the limit of the Company's liability in respect of any further loss or damage occurring during the current period of insurance, unless the Company consents, upon payment of additional premium, to reinstate the full Sum Insured.

GENERAL EXCLUSIONS

(APPLICABLE TO ALL SECTIONS / BENEFITS UNDER THIS POLICY)

Without prejudice to anything contained in this Policy, the Company shall not be liable to make any payments in respect of:

- a) Loss or damage whether direct or indirect arising from War, War like operations, act of foreign enemy, hostilities (whether war be declared or not) Civil War, Rebellion, Insurrection, Civil Commotion, Military or Usurped Power, Seizure, Capture, Confiscation, Arrests, Restraints and Detainment by the order of any Government or any other authority.
- b) Any loss, destruction or damage to any property whatsoever or any loss or expense whatsoever, resulting or arising there from or any consequential loss and any legal liability or whatsoever nature, directly or indirectly caused by / or contributed to by or arising from ionizing radiation or contamination by radioactivity from any source whatsoever.
- c) Loss or damage due to willful misconduct on the part of the Insured.
- d) Loss or damage due to fraud.

PART III OF THE SCHEDULE

Standard Terms And Conditions

1. Incontestability and Duty of Disclosure

The policy shall be null and void and no benefit shall be payable in the event of untrue or incorrect statements, misrepresentation, misdescription or on non-disclosure in any material particular in the proposal form, personal statement, declaration and connected documents, or any material information having been withheld, or a claim being fraudulent or any fraudulent means or devices being used by the Insured or any one acting on his behalf to obtain any benefit under this policy.

2. Reasonable Care

The Insured shall take all reasonable steps to safeguard the interests of the Insured against accidental loss, or damage that may give rise to the claim.

3. Observance of terms and conditions

The due observance and fulfillment of the terms, conditions and endorsement of this policy in so far as they relate to anything to be done or complied with by the Insured, shall be a condition precedent to

any liability of the Company to make any payment under this policy.

4. Material change

The Insured shall immediately notify the Company by fax and in writing of any material change in the risk and cause at his own expense such additional precautions to be taken as circumstances may require to ensure safe operation of the insured items or trade or business practices thereby containing the circumstances that may give rise to the claim and the Company may adjust the scope of cover and / or premium, if necessary, accordingly.

5. Records to be maintained

The Insured shall keep an accurate record containing all relevant particulars and shall allow the Company to inspect such record. The Insured shall within one month after the expiry of each period of insurance furnish such information as the Company may require.

6. No constructive Notice

Any of the circumstances in relation to these conditions coming to the knowledge of any official of the Company shall not be the notice to or be held to bind or prejudicially affect the Company notwithstanding subsequent acceptance of any premium.

7. Notice of charge etc.

The Company shall not be bound to notice or be affected by any notice of any trust, charge, lien, assignment or other dealing with or relating to this policy but the receipt of the Insured or his legal personal representative shall in all cases be an effectual discharge to the company.

8. Special Provisions

Any special provisions subject to which this policy has been entered into and endorsed in the policy or in any separate instrument shall be deemed to be part of this policy and shall have effect accordingly.

9. Overriding effect of Part II of the Schedule

The terms and conditions contained herein and in Part II of the Schedule shall be deemed to form part of the policy and shall be read as if they are specifically incorporated herein; however, in case of any inconsistency of any term and condition with the scope of cover contained in Part II of the Schedule, then the term(s) and condition(s) contained herein shall be read mutatis mutandis with the scope of cover/terms and conditions contained in Part II of the Schedule and shall be deemed to be modified accordingly or superseded in case of inconsistency being irreconcilable.

10. Electronic Transactions

The Insured agrees to adhere to and comply with all such terms and conditions as the Company may prescribe from time to time, and hereby agrees and confirms that all transactions effected by or through facilities for conducting remote transactions including the Internet, World Wide Web, electronic data interchange, call centers, teleservice operations (whether voice, video, data or combination thereof) or by means of electronic, computer, automated machines network or through other means of telecommunication, established by or on behalf of the Company, for and in respect of the policy or its terms, or the Company's other products and services, shall constitute legally binding and valid transactions when done in adherence to and in compliance with the Company's terms and conditions for such facilities, as may be prescribed from time to time. The Insured agrees that the Company may exchange, share or part with any information to or with other ICICI Group Companies or any other person in connection with the Policy, as may be determined by the Company and shall not hold the Company liable for such use/application.

11. Duties of the Insured on occurrence of loss

On the occurrence of any loss within the scope of cover under the policy, the Insured shall:

- (i) Forthwith file/submit a Claim Form in accordance with Claim Procedure Clause as provided in Part II of the Schedule.
- (ii) Allow the Surveyor or any agent of the Company to inspect the lost/damaged properties/premises/goods or any other material items, as per the Right to Inspect Clause as provided in this Part.
- (iii) Assist and not hinder or prevent the Company or any of its agents in pursuance of their duties under Rights of the Company On Happening Of Loss Or Damage Clause as provided in this Part.
- (iv) Not abandon the insured property/item/premises, nor take any steps to rectify/remedy the damage before the same has been approved by the Company or any of its agents or the Surveyor.

If the Insured does not comply with the provisions of this Clause or other obligations cast upon the Insured under this policy, in terms of the other clauses referred to herein or in terms of the other clauses in any of the policy documents, all benefits under the policy shall be forfeited, at the option of the Company.

12. Rights of the Company on happening of loss or damage

On the happening of loss or damage, or circumstances that have given rise to a claim under this policy, the Company may:

- (i) enter and/or take possession of the insured property, where the loss or damage has happened
- (ii) take possession of or require to be delivered to it any property of the Insured in the building or on the premises at the time of the loss or damage
- (iii) keep possession of any such property and examine, sort, arrange, remove or other wise deal with the same; and,
- (iv) sell any such property or dispose of the same for account of whom it may concern.

The powers conferred by this condition shall be exercisable by the Company at any time until notice in writing is given by the Insured that he makes no claim under the policy, or if any claim is made, until such claim is finally determined or withdrawn. The Company shall not by any act done in the exercise or purported exercise of its powers hereunder, incur any liability to the Insured or diminish its rights to rely upon any of the conditions of this policy in answer to any claim.

If the Insured or any person on his behalf shall not comply with the requirement of the Company, or shall hinder or obstruct the Company in the exercise of the powers hereunder, all benefits under the policy shall be forfeited at the option of the Company.

13. Right to inspect

If required by the Company, an agent/representative of the Company including a loss assessor or a Surveyor appointed in that behalf shall, in case of any loss or any circumstances that have given rise to the claim to the Insured, be permitted at all reasonable times to examine into the circumstances of such loss. The Insured shall on being required so to do by the Company produce all books of accounts, receipts, documents relating to or containing entries relating to the loss or such circumstance in his possession and furnish copies of or extracts from such of them as may be required by the Company so far as they relate to such claims or will assist in any way the Company to ascertain in the correctness thereof or the liability of the Company under the policy.

14. Position after a claim

The Insured shall not be entitled to abandon any insured item/property whether the Company has taken possession of the same or not. As from the day of receipt of the claim amount by the Insured as determined by the Company to be fit and proper, the Sum Insured for the remainder of the period of Insurance shall stand reduced by the amount of the compensation, unless otherwise specified in this

Policy.

15. Subrogation

In the event of payment under this policy, the Company shall be subrogated to all the Insured's rights or recovery thereof against any person or organisation, and the Insured shall execute and deliver instruments and papers necessary to secure such rights.

The Insured and any claimant under this policy shall at the expense of the Company do and concur in doing and permit to be done, all such acts and things as may be necessary or required by the Company, before or after Insured's indemnification, in enforcing or endorsing any rights or remedies, or of obtaining relief or indemnity, to which the Company shall be or would become entitled or subrogated.

16. Contribution

If at the time of the happening of any loss or damage covered by this policy, there shall be existing any other insurance of any nature whatsoever covering the same, whether effected by the Insured or not, then the Company shall not be liable to pay or contribute more than its rateable proportion of any loss or damage.

17. Fraudulent claims

If any claim is in any respect fraudulent, or if any false statement, or declaration is made or used in support thereof, or if any fraudulent means or devices are used by the Insured or anyone acting on his behalf to obtain any benefit under this policy, or if a claim is made and rejected and no court action or suit is commenced within twelve months after such rejection or, in case of arbitration taking place as provided therein, within twelve (12) calendar months after the Arbitrator or Arbitrators have made their award, all benefits under this policy shall be forfeited.

18. Cancellation/termination

The Company may at any time, cancel this policy, by giving 7 days notice in writing by Registered post/Acknowledgement Due post to the Insured at his last known address in which case the Company shall be liable to repay on demand a rateable proportion of the premium for the unexpired term from the date of the cancellation. The Insured may also give 7 days notice in writing, to the Company, for the cancellation of this policy, in which case the Company shall cancel the policy from the date of receipt of notice and retain the premium for the period this policy has been in force at the Company's short period scales.

19. Cause of Action/ Currency for Payments

No Claim shall be payable under this policy unless the cause of action arises in India, unless otherwise specifically provided in Part II of the Schedule to this policy. All claims shall be payable in India in Indian Rupees only.

20. Policy Disputes

Any dispute concerning the interpretation of the terms, conditions, limitations and/or exclusions contained herein is understood and agreed to by both the Insured and the Company to be subject to Indian Law. Each party agrees to submit to the jurisdiction of the Courts in India and to comply with all requirements necessary to give such Court the jurisdiction. All matters arising hereunder shall be determined in accordance with the law and practice of such Court.

21. Arbitration clause

If any dispute or difference shall arise as to the quantum to be paid under this policy (liability being otherwise admitted), such difference shall independently of all other questions be referred to the decision of a sole arbitrator to be appointed in writing by the parties to the dispute/difference or if they cannot agree upon a single arbitrator within 30 days of any party invoking arbitration, the same shall be

referred to a panel of three arbitrators, comprising of two arbitrators, one to be appointed by each of the parties to the dispute/difference and the third arbitrator to be appointed by such two arbitrators. Arbitration shall be conducted under and in accordance with the provisions of the Arbitration and Conciliation Act, 1996.

It is clearly agreed and understood that no difference or dispute shall be referable to arbitration, as hereinbefore provided if the Company has disputed or not accepted liability under or in respect of this policy.

It is hereby expressly stipulated and declared that it shall be a condition precedent to any right of action or suit upon this policy that the award by such arbitrator/ arbitrators of the amount of the loss or damage shall be first obtained.

22. Renewal notice

The Company shall not be bound to accept any renewal premium nor give notice that such is due. Every renewal premium (which shall be paid and accepted in respect of this policy) shall be so paid and accepted upon the distinct understanding that no alteration has taken place in the facts contained in the proposal or declaration herein before mentioned and that nothing is known to the Insured that may result to enhance the risk of the Company under the guarantee hereby given. No renewal receipt shall be valid unless it is on the printed form of the Company and signed by an authorised official of the Company.

23. Notices

Any notice, direction or instruction given under this Policy shall be in writing and delivered by hand, post, to-
In Your case, at the last known address specified in the Schedule

In Our case:

ICICI Lombard General Insurance Company Limited

ICICI Lombard House

414, Veer Savarkar Marg

Near Siddhi Vinayak Temple,

Prabhadevi, Mumbai 400 025

Notice and instructions will be deemed served 7 days after posting or immediately upon receipt in the case of hand delivery, facsimile or e-mail.

24. Customer Service

If at any time You require any clarification or assistance, You may contact any of Our offices at the address specified, during normal business hours.

25. Grievances

In case You are aggrieved in any way, You should do the following:

1. Call Us at toll free number: 1800 2 666 or email us at customersupport@icicilombard.com

2. If You are not satisfied with the resolution then You may subsequently write to the manager- service quality, corporate manager- service quality, national manager- operations & finally director- services and business development at the following address:

ICICI Lombard General Insurance Company Limited

ICICI Lombard House

414, Veer Savarkar Marg

Near Siddhi Vinayak Temple,

Prabhadevi, Mumbai 400 025

In case the Insured's complaint is not fully addressed by the Insurer, Insurer may use the Integrated Grievance Management System (IGMS) for escalating the complaint to IRDAI. Through IGMS, Insured can register the complaint online and track its status. For registration please visit IRDAI website www.irdaindia.org. If the issue still remains unresolved, You may, subject to vested jurisdiction, approach Insurance Ombudsman for the redressal of the grievance.

26. The details of Insurance Ombudsman are available below:-

Sr. No	Name and office of Insurance Ombudsman	Territorial Area of Jurisdiction
1	AHMEDABAD Office of the Insurance Ombudsman, Jeevan Prakash Building, 6th floor, Tilak Marg, Relief Road, Ahmedabad - 380 001. Tel.: 079 - 25501201/02/05/06 Email:- bimalokpal.ahmedabad@cioins.co.in	Gujarat, Dadra & Nagar Haveli, Daman and Diu.
2	BENGALURU Office of the Insurance Ombudsman, Jeevan Soudha Building, PID No.57-27-N-19, Ground Floor, 19/19, 24th Main Road,JP Nagar, 1st Phase, Bengaluru-560 078. Tel.:- 080-26652048 / 26652049 Email:- bimalokpal.bengaluru@cioins.co.in	Karnataka.
3	BHOPAL Office of the Insurance Ombudsman, Janak Vihar Complex, 2nd Floor, 6, Malviya Nagar, Opp.Airtel Office, Near New Market,Bhopal - 462 033. Tel.: 0755 - 2769201 / 2769202	States of Madhya Pradesh and Chattisgarh.

	<p>Fax:- 0755-2769203 Email:- bimalokpalbhupal@cioins.co.in</p>	
4	<p>BHUBANESHWAR Office of the Insurance Ombudsman, 62, Forest park, Bhubneshwar - 751 009. Tel.:- 0674-2596461 / 2596455 Fax:- 0674-2596429 Email:- bimalokpal.bhubaneswar@cioins.co.in</p>	State of Orissa.
5	<p>CHANDIGARH Office of the Insurance Ombudsman, S.C.O. No. 101, 102 & 103, 2nd Floor, Batra Building, Sector 17 - D, Chandigarh - 160 017. Tel.:- 0172-2706196/5861 / 2706468 Fax:- 0172-2708274 Email:- bimalokpal.chandigarh@cioins.co.in</p>	States of Punjab, Haryana, Himachal Pradesh, Jammu & Kashmir and Union territory of Chandigarh.
6	<p>CHENNAI Office of the Insurance Ombudsman, Fatima Akhtar Court, 4th Floor, 453 (old 312), Anna Salai, Teynampet , CHENNAI - 600 018. Tel.:- 044-24333668 / 24335284 Fax:- 044-24333664 Email:- bimalokpal.chennai@cioins.co.in</p>	State of Tamil Nadu and Union Territories - Pondicherry Town and Karaikal (which are part of Union Territory of Pondicherry).
7	<p>DELHI Office of the Insurance Ombudsman, 2/2 A, Universal Insurance Building, Asaf Ali Road, New Delhi - 110 002. Tel.: 011 - 23232481/23213504 Fax:- 011-23230858 Email:- bimalokpal.delhi@cioins.co.in</p>	State of Delhi
8	<p>ERNAKULAM Office of the Insurance Ombudsman, 2nd floor, Pulinat Building,Opp. Cochin Shipyard, M.G. Road,Ernakulum - 682 015. Tel.:- 0484-2358759/2359338 Fax:- 0484-2359336 Email:- bimalokpal.ernakulum@cioins.co.in</p>	Kerala, Lakshadweep, Mahe-a part of Pondicherry
9	<p>GUWAHATI Office of the Insurance Ombudsman, 'Jeevan Nivesh', 5th Floor, Nr. Panbazar over bridge, S.S. Road, Guwahati-781001(ASSAM). Tel.:- 0361- 2132204 / 2132205 Fax:- 0361-2732937 Email:- bimalokpal.guwahati@cioins.co.in</p>	Assam, Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura.
10	<p>HYDERABAD Office of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court" Lane Opp. Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, Hyderabad - 500 004. Tel.:- 040-65504123/23312122 Fax:- 040-23376599 Email:- bimalokpal.hyderabad@cioins.co.in</p>	Andhra Pradesh, Telangana, Yanam and part of Territory of Pondicherry.
11	<p>JAIPUR Office of the Insurance Ombudsman, Jeevan Nidhi-II Bldg., Ground Floor, Bhawani Singh Marg,Jaipur - 302005. Tel.:- 0141-2740363 Email:- bimalokpal.jaipur@cioins.co.in</p>	State of Rajasthan.
12	<p>KOLKATA Office of the Insurance Ombudsman, Hindustan Building Annexe, 4th floor, 4, CR Avenue,Kolkata - 700 072. Tel.:- 033-22124339 / 22124340 Fax:- 033-22124341 Email:- bimalokpal.kolkata@cioins.co.in</p>	States of West Bengal, Bihar, Sikkim and Union Territories of Andaman and Nicobar Islands.
13	<p>LUCKNOW Office of the Insurance Ombudsman, 6th Floor, Jeevan Bhawan, Phase-II, Nawal Kishore Road,Hazratganj,Lucknow-226 001. Tel.:- 0522-2231330 / 2231331 Fax:- 0522-2231310. Email:-bimalokpal.lucknow@cioins.co.in</p>	District of Uttar Pradesh: Lalitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhadra, Fatehpur, Pratapgarh, Jaunpur, Varansi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sulanpur, Maharajganj, Santkabirnagar, Azamgarh, Kaushinagar, Gorkhpur, Deoria, Mau, Chandauli, Ballia, Sidharathnagar.
14	<p>MUMBAI Office of the Insurance Ombudsman, 3rd Floor, Jeevan Seva Annexe,S. V. Road, Santacruz (W),Mumbai - 400 054. Tel.: 022 - 26106552 / 26106960 Fax:- 022-26106052</p>	States of Goa, Mumbai Metropolitan Region excluding Navi Mumbai & Thane.

	Email:- bimalokpal.mumbai@cioins.co.in	
15	NOIDA Office of the Insurance Ombudsman, Bhagwan Sahai Palace, 4th Floor, Main Road, Naya Bans, Sector-15,Gautam Budh Nagar, Noida Email:- bimalokpal.noida@cioins.co.in	States of Uttaranchal and the following Districts of Uttar Pradesh:. Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozabad, Gautam Budh Nagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur.
16	PATNA Office of the Insurance Ombudsman, 1st Floor, Kalpana Arcade Building, Bazar Samiti Road,Bahadurpur,Patna - 800 006. Email:- bimalokpal.patna@cioins.co.in	States of Bihar and Jharkhand.
17	PUNE Office of the Insurance Ombudsman, Jeevan Darshan Building, 3rd Floor, CTS Nos. 195 to 198, NC Kelkar Road, Narayan Peth, Pune - 411 030 Tel: 020 -32341320 Email:- bimalokpal.pune@cioins.co.in	States of Maharashtra, Area of Navi Mumbai and Thane excluding Mumbai Metropolitan

The updated details of Insurance Ombudsman are also available on IRDA website:www.irda.gov.in on the website of Office of the Executive Council of Insurers:www.cioins.co.in website of the Company www.icicilombard.com or from any of the offices of the Company

Note - In case of renewal of the policy, policy benefit and terms & conditions of policy including premium may be subject to change

27. COMPANY CONTACT DETAILS:-

Toll-free number: 1800-2-666

You may also write to us at the following address:

Postal Address:

ICICI Lombard General Insurance Company Limited
ICICI Lombard House
414, Veer Savarkar Marg
Near Siddhi Vinayak Temple,
Prabhadevi, Mumbai 400 025
E-mail: insuranceonline@icicilombard.com

ENDORSEMENT

A)Alternate Accomodation

Scope of Cover

In consideration of the payment of additional premium, it is hereby declared an agreed that now withstanding anything in the within written policy contained to the contrary, coverage under the policy is extended to indemnify the insured for the cost of hiring alternate location to host the insured event, and cost of shifting to such alternate location, but not exceeding the sum insured for the coverage as mentioned in part I of the schedule, in case of damage to the original location due to operation of insured perils specified in Benefit II (Material damage to property). For payment of claim under this benefit, it is necessary that the company has first admitted liability under Benefit -II (Material damage to property).

It is further agreed that the Exclusion (i) under Benefit -II (Material damage to property) of part II of schedule stands deleted.

Subject otherwise to the terms and conditions of this policy.

Exclusions:

The Company shall not be liable to make any payment under this Policy in connection with or in respect of any expenses whatsoever incurred by the Insured in connection with or in respect of:

- a) Any damage caused to any property to be utilized for the insured event caused by wear & tear, any quality in the property that caused it to damage or destroy itself, hidden or latent defect, gradual deterioration, depreciation, mechanical or electrical breakdown, insects, vermin, or rodents, corrosion, rust, dampness, cold or heat.
- b) any work, process, experimentation, test, repair, restoration, conversion or partial conversion, re-touching, painting, cleaning or any other form of process performed or undertaken by the Insured or on the Insured's behalf or at Insured's direction.
- c) Unexplained or mysterious disappearance or shortage in respect of the property to be utilized for the insured event discovered upon taking of inventory.
- d) Loss or damage to property stored outdoors without due attendance or supervision.
- e) Any electrical damage or disturbance to electrical appliances, devices, fixtures or wiring caused by artificially generated electric current, within the property or facility in any manner connected with production of the insured event, unless fire ensues. In such event, the Company's liability shall be limited to that portion of the loss caused by such ensuing fire, subject otherwise to the terms and conditions of this Policy.
- f) Damage to, or destruction of, property caused intentionally by the Insured or at Insured's direction.
- g) Loss of market or use, interruption of business or other consequential loss not covered under the scope of this Policy.
- h) Deterioration due to dampness or dryness of atmosphere; extremes or change of temperature; shrinkage, evaporation, loss of weight, rust contamination or leakage of contents unless otherwise covered under the scope of this Policy.

B)General Litigation

Scope of Cover

In consideration of the payment of additional premium, it is hereby declared and agreed that notwithstanding anything in the written policy contained to the contrary, coverage under the policy is extended to indemnify the insured for expenses incurred towards court fees, advocate's fees, legal cost and Expenses incurred with the company, with the consent of the insured in the defense of suits, writs, summons and other litigation brought, filed against the insured to prevent the completion of the insured event in the media. The company shall also compensate the insured for the insured expenses irrevocably incurred as a result of the insured event not being telecast because of suits, writs, summons and other litigation brought or filed against the insured, or because of any injunction or stay order granted by the Courts against such telecast.

It is further agreed that the Exclusion (xxvii) under Benefit -IV (Public Liability and Litigation Expenses) of part II of schedule stands deleted.

Subject otherwise to the terms and conditions of this policy.

Exclusions:

The Company shall not be liable to make any payment under this benefit in connection with or in respect of :

- (i) any Acts of God, earthquake, earth-tremor, volcanic eruption, flood, storm, tempest, typhoon, hurricane, tornado, cyclone or other similar acts or convulsions of nature and atmospheric disturbances;
- (ii) deliberate, wilful or intentional non-compliance of any statutory requirements;
- (iii) loss which is of pure financial nature such as loss of goodwill, loss of market share etc;
- (iv) all personal injuries such as libel, slander, false arrest, wrongful eviction, wrongful detention, defamation etc., and mental injury, anguish, or shock resulting there from;
- (v) any infringement of intellectual property rights such as copyright, patent, trade mark, registered design and trade secrets;
- (vi) fines, penalties, punitive or exemplary damages or any other damages resulting from the multiplication of compensatory damages, or arising out of any criminal liabilities;
- (vii) consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, rebellion, revolution, terrorism, insurrection or military or usurped power;
- (viii) Directly or indirectly caused by or contributed to by:
 - (c) ionizing radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel;
 - (d) the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.

Special Conditions

- (i) Should the Insured notify the Company during the Policy period in accordance with Clause (iv) hereinafter of any specific event or circumstance which the Company accepts may give rise to a claim or claims, which form the subject of indemnity by this policy, then the acceptance of such notification means that the Company will deal with such claim or claims as if they had first been made against

- (i) Insured during the Policy period, provided such claim/claims have been actually made within a period of three years commencing from the date of acceptance of such notification.
- (ii) In the event of non-renewal or cancellation of this Policy, either by the Company or by the Insured, the Company will allow a time limit not exceeding 90 days from the date of expiry or cancellation of the policy, provided no insurance is in force during this extended reporting period of the same interest, for notification of claims for accidents which had taken place during the period of insurance but claims thereof could not be made during the policy period, provided, however, all claims made during the extended reporting period shall be handled as if they were made on the last day of the expiring policy period and are subject to the limits of indemnity and the terms and conditions of this policy.
- (iii) For the purpose of this policy, where a series of and/or several bodily injuries and/or property damages are attributable directly or indirectly to the same cause, all such bodily injuries and/or property damages shall be added together and all such bodily injuries and/or property damages shall be treated as one claim and such claim shall be deemed to have been made at the point in time when the first of the claims was made in writing. There shall, however, be no coverage for claims made arising from one specific cause which are made later than 3 years after the first claim of the series.
- (iv) The Insured shall give written notice to the Company as soon as reasonably practicable of any claim made against the Insured (or any specific event or circumstance that may give rise to a claim being made against the Insured) and which forms the subject of indemnity under this policy and shall give all such additional information as the Company may require. Every claim, writ, summons or process and all documents relating to the event shall be forwarded to the Company immediately after they are received by the Insured.
- (v) No admission, offer, promise or payment shall be made or given by or on behalf of the Insured without the written consent of the Company.
- (vi) The Company will have the right but in no case the obligation, to take over and conduct in the name of the Insured the defence of any claims and will have full discretion in the conduct of any proceedings and in the settlement of any claim and having taken over the defence of any claim may relinquish the same. All amounts expended by the company in the defence, settlement or payment of any claim will reduce the limits of indemnity specified in Part I of the Schedule of the Policy.

In the event the Company, in its sole discretion chooses to exercise its right pursuant to this condition, no action taken by the Company in the exercise of such right will serve to modify or expand in any manner, the Company's Liability or obligations under this policy beyond what the Company's liability or obligations would have been, had it not exercised its rights under this condition.
- (vii) The Company may at any time pay to the Insured in connection with any claim or series of claims under this policy, to which an indemnity limit applies, the amount of such limit after deduction of any sums already paid or any lesser amount for which such claims can be settled and upon such payment and/or settlement being made, the Company shall relinquish the conduct and control of and be under no further liability in connection with such claims.

CONDITION PARAMOUNT

The insured shall not disclose the existence of this endorsement to his/her Policy to any third party whatsoever without the company's consent ,unless as a consequence of the requirement of any regulatory authority or court of law .In the event that the company discovers such such disclosure by the insured,It shall not be liable in respect of any claim submitted hereunder.

c. Non-Appearence of Named Person(s)

In consideration of the payment of additional premium,it is hereby declared an agreed that now withstanding anything in the within written policy contained to the contrary,cocerage under Benefit -I (Cancellation of Insured Event) policy is extended to include non-appearance of the Named

Person due to death of immediate family member.

For this purpose, 'immediate family member' shall mean mother, father, sister, brother, spouse, children of the Named Person(s).

It is further agreed that the Exclusion (19) under Benefit -I (Cancellation of Insured Event) of part II of schedule stands deleted.

Subject otherwise to the terms and conditions of this policy.

ICICI Lombard General Insurance Company Limited

IRDA Reg. No. 115

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