

Schedule - Marine Cargo Specific Voyage Policy - Inland [UIN:IRDAN123RP0063V01200203]





In consideration of the insured named herein paying to Cholamandalam MS General Insurance Company Ltd. (hereinafter called the Insurer) the premium as stated in the Schedule and in reliance upon the statements made by the Policyholder, the Insurer agrees to provide insurance against loss damage liability or expense to the extent and in the manner herein provided subject to all terms, conditions, exceptions and warranties hereinafter set forth.

CHOLAMANDALAM MS GENERAL INSURANCE COMPANY Ltd. ADDRESS: AURANGABAD BRANCH OFFICE Shop No- 4, Plot No- 33, Rokdiya Hanuman Colony, Opp. LMS Jeweller Jalna road, Aurangabad - 431005 KRANTI CHOWK S.O CITY: AURANGABAD STATE: MAHARASHTRA GSTIN: 27AABCC6633K1ZJ							DATE: 04/09 PAN: AABCO SAC Code: 9	2022 6633K 97135	33K										
Policy No			2454/00064386/000/00								Nam	Name of Insured INDIAN TEXDYES IND			DUSTRIE	USTRIES			
Address of Assured			COMET ESTATE, N H ROAD, RAKHIAL, , AHMEDABAD G.P.O. AHMEDABAD G.P.O. AHMEDABAD GUJARAT 380001 GST No.: 24ACJPS9393K1ZR								Date	Date of Journey / Expected Date of Journey			On or after 04/10/2022				
Aadhar N	0.		NA								PAN	PAN No.		NA					
Subject Matter Insured			Chemicals/ Liquid chemicals SODIUM METHOXIDE												ng	New Fibre Drum			
Invoice No&Date			01/22-23 & 03/09/2022						uantity		AS PER INVO		VOICE	Marks & Numbers		0			
Transit Fro	m	AHMDABA	AD							Transit T	MAHAD MAHAD								
Load Port	and Country	of Load Po	rt	-	Unio	ad Port and	Country o	Country of Unload Port		Н		ISN Code				NA		NA	
Sum Insured (Cargo)			INR 13,08,384.00				Exchange Rate		INR	1 = INR. 1			Equ	uivalent	value of Sum In	sured (C	argo) in INR.	13,0	8,384.00
Duty Sum Insured INR. 0.00		INR. 0.00	Net Prem		ium INR. 916.0		00		CGST (0%)			INR. 0.		00		SGS	ST (0%)	INR. 0.0	0
IGST (18%)	INR. 165.0	10	Stamp	Duty	INR. 1.	00 Gross P		Premium	emium INR. 1,08		32.00 BL		/AWB/LR/RR/CNN NO 8		& Date 8010002771 & 03/09/2022			
Mode of Transit / Conveyance		reyance	Air and Road/Rail				Basis of valuation C		Cargo-Inv	argo-Invoice +10%,		Deductible/Fran		nchise CARGO:Excess		s : 1% of Consignment Value for e		alue for eac	h and every claim
No of Cont	ainer	NA			Container	Serial No	NA			Vessel Na		ime NA				Voyage No NA		NA	
LC No.& D	ate	NA			LC Conditi	on / Other I	nformation		NA					Basis Of Valuation Dut		ty NA			
Others											INR.								
													/?	- Jonnan					
									Terms	& Condition	ns			**************************************					
Clauses	2. Institute War Clauses (Air Cargo) (excluding sendings by Post) 1.1.1982 3. Institute Strikes Clauses (Air Cargo) 1.1.1982 4. Inland Transit (Rail or Road)-Clause A (Ail Risks) 5. Strikes, Riots, Civil Commotion Clause (Inland Transit not in conjuction with Ocean going Voyage) 6. Institute Radioactive Contamination, Chemical, Biological, Bio-Chemical And Electromagnetic Weapons Exclusions Clause 10.11.2003 7. Private Carrier Limitation of Liability (Inland Transit) Clause 8. Termination of Transit Clause (Terrorism) JC 2009/056 (01/01/09) 9. Termination of Storage in transit Clause (Terrorism) JC 2009/056 (01/01/09) 10. Important Notice Clause 11. JELC Communicable Disease Exclusion (JC 2020-011) 12. Joint Excess Loss Cyber Losses Clause (JX2020-007) 1. Excluding loss of or damage to cargo due to moisture, sweat, mould, mildew bacterial, fungal and parasitic infestation unless caused by Inland Transit Clause (Road / Rail) - B perilis. (Applicable in case of transit by Rail/Road) (2. Excluding Quality/Manufacturing defects/Rejection risk/Unexplained shortage 4. NA 5. Excluding Quality/Manufacturing defects/Rejection risk/Unexplained shortage 6. NA Cholamandalam MS General Insurance Company Ltd Aurangabad Branch Office material to avoid ingress of wafer during the hland leg of new sterned in the absence of recovery rights claim will be settled at 75% of assessed loss 2. Warranted the load carried by the subject gerying vehicle is within the permissible carrying capacity as per section subsection 3 of MV Act 1988, as per notification S. 0.3467(E) dated 16.07.18 and amendments thereof. It is further agreed 2. Warranted the load carried by the subject gerying vehicle is within the permissible carrying capacity as per section subsection 3 of MV Act 1988, as per notification S. 0.3467(E) dated 16.07.18 and amendments thereof. It is further agreed 2. Na transit of avoid ingress of wafer during the insurance of Footward Park 1988, as per notification S. 0.3467(E) dated 16.07.18 and mendments thereof. It is further ag								It is further agreed that or damage to insured										
Agent Shop No- 4, Plot No- 3 Opp. Lms Jeweller Jaln Maharashtra - 431001 Consignee name and Adress								Settling Agent	N.S.C Tamil I	louse,2nd Floo Bose Road,, Nadu - 600001 an details are		vailable on our website w		ww.cholainsurance.com					
Policy Issuing Office		d Branch Of	ffice	Client (Code	1900005923	314	Intermedia Name	n/			E BROKERS PRIVATE LIMITED			Intermediary Code			200149210153	
Receipt No	ceipt 1050717118			Receip	Date	04/09/2022		Receipt Amount	1082						Intermediary Contact I		t No	8149178773	
POSP Name								POSP PAN No.											
POSP Aadh	aar No.		Cou	nsolidator	l Stamp Di	ıtır Daid Vic	10 G O B	t No 202 C	ommoro	ial Tayos and	Dogiet	tration	(i1) Donar	rtmont	Tamil Nadu da	tod eist	1/2022		i
Consolidated Stamp Duty Paid Vide G.O. Rt No.382,Commercial Taxes and Registration (j1) Department, Tamil Nadu dated 8/30/2022. Note: The Certificate of Insurance / Policy Schedule is an important document issued based on your declaration. We request you to verify the details and ensure that everything is in order. In case of any																			
discrepancies, please contact us within 15 days from the date of issuance of policy. Any difference in premium will be refunded on submission of document for NEFT For CHOLAMANDALAM MS GENERAL INSURANCE COMPANY LIMITED																			
Place : CHENNAI																			
Date :04/0	9/2022																		Authorised Signatory
						Read & F	lead Office	Dare House	e 2nd Flo	or, No.2, N.S.	Bose R	Road Ch	hennai-600 (001 Ind	ia				Additionsed Signatory
						regu.cer				PLC047977 IF									

ANNEXURE TO SCHEDULE

CLAUSES WORDINGS

- 1. Institute Cargo Clauses (Air) (excluding sendings by Post) 1.1.1982 As Attached
- 2. Institute War Clauses (Air Cargo) (excluding sendings by Post) 1.1.1982 As Attached
- 3. Institute Strikes Clauses (Air Cargo) 1.1.1982 As Attached
- 4. Inland Transit (Rail or Road)-Clause A (All Risks) As Attached
- 5. STRIKES RIOTS AND CIVIL COMMOTION CLAUSE (Inland Transit not in conjunction with Ocean going Voyage) Risks Covered: 1. Subject otherwise to the terms, conditions and warranties of the Policy on goods against transit risks, this Insurance covers, except as provided in clause 2 below loss of or damage to the subject matter Insured caused by 1.1 strikers, locked-out workmen or persons taking part in labour disturbances, riots or civil commotions 1.2 any terrorist or any persons acting from a political motive. EXCLUSIONS: 2. In no case shall this insurance cover 2.1 loss damage or expense proximately caused by delay, inherent vice or nature of the subject matter insured 2.2 loss damage or expense proximately caused by the absence shortage or withholding of labour of any description whatsoever during any strike, lockout labour disturbance, riot or civil commotion. 2.3 any claim for expenses arising from delay or other consequential or indirect loss or damage of any kind 2.4 loss damage or expenses caused by war, civil war, revolution, rebellion insurrection or civil strife arising therefrom, or any hostile act by or against a belligerent power
- 6. This clause shall be paramount and shall override anything contained in this insurance inconsistent therewith

 1. In no case shall this insurance cover loss damage liability or expense directly or indirectly caused by or contributed to by or arising from
- 1.1 ionising radiations from or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel
- 1.2 the radioactive, toxic, explosive or other hazardous or contaminating properties of any nuclear installation, reactor or other nuclear assembly or nuclear component thereof
- 1.3 any weapon or device employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter
- 1.4 the radioactive, toxic, explosive or other hazardous or contaminating properties of any radioactive matter. The exclusion in this sub-clause does not extend to radioactive isotopes, other than nuclear fuel, when such isotopes are being prepared, carried, stored, or used for commercial, agricultural, medical, scientific or other similar peaceful purposes
- 1.5 any chemical, biological, bio-chemical, or electromagnetic weapon

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- 7. PRIVATE CARRIER LIMITATION OF LIABILITY (INLAND TRANSIT) CLAUSE The liability of the Company shall be limited to 75% of the assessed loss where the Consignment Note is issued limiting the liability of the carriers in any respect by Special Contract duly signed by the Consignor, Consignee or by their Authorised Representative, Agents or where the Consignment Note is issued by a Private Carrier or Freight Broker. This warranty would not apply where loss or damage has occurred whilst the goods are not in the custody of the carriers.
- 8. TERMINATION OF TRANSIT CLAUSE (TERRORISM) JC 2009/056 (01/01/2009):This Clause shall be paramount and shall override anything contained in this insurance inconsistent therewitth. Notwithstanding any provision to the contrary in this Policy or the Clauses referred to therein, it is agreed that in so far as this Policy covers loss of or damage to the subject matter insured caused by any terrorist or any person acting from a political motive, such cover is conditional upon the subject matter insured being in the ordinary course of transit and, in any event, shall terminate either: 1.1 As per the transit clauses contained within the Policy. OR 1.2 On delivery to the Consignees or other final warehouse or place of storage at the destination named herein, On delivery to any other warehouse or place of storage, whether prior to or at the destination named herein, which the Assured elect to use either for storage other than in the ordinary course of transit or for allocation of distribution R 1.4 In the respect of marine transits, on the expiry of 60 days after completion of discharge overside of the goods hereby insured from the overseas vessel at the final port of discharge. 1.5 In respect of air transits, on the expiry of 30 days after unloading the subject matter insured from the aircraft at the final place of discharge. Whichever shall first occur 2. If this policy or the Clauses referred to therein specifically provide cover for inland or other further transits following on from storage, cover will reattach, and continues during the ordinary course of that transit terminating again in accordance with clause 1.
- 9. CARGO TERMINATION OF STORAGE IN TRANSIT CLAUSE (For warehousing and or storage risks insured in the ordinary cause of transit) This clause shall be paramount and shall override anything contained in this Contract inconsistent therewith. 1. Notwithstanding any provision to the contrary contained in this Contract or the Clauses referred to therein, it is agreed that in so far as this Policy covers loss of or damage to the subject-matter insured whilst being warehoused and/or stored, this cover is conditional upon such warehousing and/or storage being in the originary course of transit and, in any event, SHALL TERMINATE EITHER: 1.1 As per the transit clauses contained within the Policy, or 1.2 on delivery to the Consignees or other final warehouse or place of storage, whether prior to or at the destination named herein, which the Assured elect to use either for storage other than in the originary course of transit or for allocation or distribution, or 1.4 in the respect of marine transits, on the expiry of 60 days after completion of discharge overside of the goods hereby insured from the oversea vessel at the final port of discharge, 1.5 in respect of air transits, on the expiry of 30 days after unloading the subject matter insured from the aircraft at the final place of discharge. Whichever shall first occur. 2.Nf this Contract or the Clauses referred to therein specifically provide cover for inland or other further transits following on from storage, cover will re-attach, and continues during the ordinary course of that transit terminating again in accordance with clause 1.

10. IMPORTANT NOTICE CLAUSE

PROCEDURE IN THE EVENT OF LOSS OR DAMAGE FOR WHICH UNDERWRITERS MAY BE LIABLE

LIABILITY OF CARRIERS, BAILEES OR OTHER THIRD PARTIES

It is the duty of the Assured and their Agents, in all cases, to take such measures as may be reasonable for the purpose of aventing or minimising a loss and to ensure that all rights against Carriers, Bailees or other third parties are properly preserved and exercised. In particular, the Assured or their Agents are required:

To claim immediately on the Carriers, Port Authorities or other Bailees for any missing packages

In no circumstances, except under written protest, to give clean receipts where goods are in doubtful condition

When delivery is made by Container, to ensure that the Container and its seals are examined immediately by their responsible offici

shipping documer If the Container is delivered damaged or with seals broken or missing or with seals other than as stated in the nts, to clause the delivery receipt accordingly and retain all defective or irregular seals for subsequent identification.

To apply immediately for survey by Carriers or other Bailees Representatives if any loss or damage be apparent and claim on the Carriers or other Bailees for any actual loss or damage found at such survey.

To give notice in writing to the Carriers or other Bailees within 3 days of delivery if the loss or damage was not apparent at the time of taking delivery.

To take examined delivery from the carriers of packages which are outwardly damaged of appears to have been tampered with and obtain a Damage and / or Shortage Certificate from them. If any package appears to be deficient in weight, to take weighment / examined delivery from the carriers and appropriate certificates.

To issue notices of claims against carriers, bailees or third parties by Registered Post with Acknowledgement due card.

NOTE.- The Consignees or their Agents are recommended to make themselves familiar with the Regulations of the Port Authorities at the port of discharge.

INSTRUCTIONS FOR SURVEY

In the event of loss or damage which may involve a claim under this insura notice of such loss or damage should be given to and a Survey Report obtained from the company s representative at port of discharge or destination or if there be no representative of the ODCUMENTATION OF CLAIMS nearest Lloyds Agent

To enable claims to be dealt with promptly, the Assured or their A supporting documents without delay, including when applicable:ised to submit all available

- Original policy or certificate of insurance.
 Original or copy shipping Invoices and Packing List and
- Original Bill of Lading and/or other contract of carriage.
 Survey report and other documentary evidence (Damage / Non-Belivery Certificate) to show the extent of the loss or damage.
- 5. Landing remarks and weightment notes at final destination
- 6. Correspondence exchanged with the Carriers and other F ities regarding their liability for the loss or damage along with copies of Notice of claim on the Carriers / Third Parties and Receipted A/D Card / Postal Registration Receipt.
- 11. Notwithstanding any provision to the contrary within this insurance, this insurance does not insure any loss, damage, liability, claim, cost or expense of whatsoever nature caused by, contributed to by, resulting from, arising out of, or in connection with a Communicable Disease or the fear or threat (whether actual or perceived) of a Communicable Disease regardless of any other cause or event contributing concurrently or in any other sequence there to. As used herein, a Communicable Disease means any disease which can be transmitted by means of any substance or agent from any organism to another organism where: 2.1. The substance or agent includes, but is not limited to, a virus, bacterium, parasite or other organism or any variation thereof, whether deemed living or not, and 2.2. The method of transmission, whether direct or indirect. includes but is not limited to, airborne transmission, bodily fluid transmission, transmission from or to any surface or object, solid, liquid or gas or between organisms, and 2.3. The disease, substance or agent can cause or threaten bodily injury, illness, damage to human health, human welfare or property
- 12. 1). Notwithstanding any other term of this Contract save for Clause 2 below, in no case shall this Contract cover loss, damage, liability, or expense directly or indirectly caused by or contributed to by or arising from the use or operation of an Information Technology Device as a means for inflicting harm. 2). Where this clause is endorsed on policies covering risks of war, civil war, revolution, rebellion, insurrection, or civil strife arising there from, or any hostile act by or against a belligerent power, or terrorism or any person acting from a political motive, Clause 1 shall not exclude losses which would otherwise be covered arising from the use of any Information Technology Device in the launch and/or guidance system and/or firing mechanism of any weapon or missile. 3). Where the use or operation of an Information Technology Device was not used as a means of inflicting harm, any ensuing loss, damage, liability or expense shall be excluded unless a physical peril named in the Information Technology Hazards Clause within JELC CL432 (16/10/2017) was also a significant cause of a loss. In such case this Contract shall cover the loss, damage, liability or expense in accordance with but only to the extent provided for in that Clause, whether that Clause forms part of this Contract or not. 4). For the purposes of this clause, an Information Technology Device shall mean any computer system, hardware, software, programme, code, data, process, virus, information repository, microchip, integrated circuit or similar device in or connected with computer equipment or non-computer equipment, whether the property of a direct insured or not.

Mechanism for Grievance Redressal

As an esteemed customer of our company, you can contact us to register complaint/grievance, if any, including servicing of policy, claims etc. with regard to the insurance policy issued to you. The contact details of our office are given below for your reference.

If any Grievances / issues on claims pertaining to Senior Citizens, Insured can register the complaint / grievance which shall be processed on Fast Track Basis by dedicated personnel.

Contact Information

Cholamandalam MS General Insurance Company Limited H.O:Dare House 2nd floor,No 2 NSC Bose road,Chennai 600001. Toll free:1800 208 5544 SMS: "CHOLA" to 56677*(premium SMS charges apply) E-MAIL:customercare@cholams.murugappa.com WEBSITE:www.cholainsurance.com

For Complaints

I. No	Office of the Ombudsman	Name of the Ombudsman and	Jurisdiction			
	Ombuasman	contact details Office of the Insurance Ombudsman				
		2nd floor,Ambica House,				
		Near C.U. Shah College,	State of Gujarat and Union			
1	AHMEDABAD	5,Navyug Colony,Ashram Road,	Territories of Dadra & Nagar Haveli			
		AHMEDABAD-380014, Tel: 079-27546150/139	and Daman and Diu.			
		Fax:079-27546142				
		E-mail:bimalokpal.ahmedabad@gbic.co.in				
2		Office of the Insurance Ombudsman				
		Jeevan Soudha Building, PID No.57-27-N-19, Ground Floor,				
	BENGALURU	19/19, 24th Main Road,	Karnataka.			
		JP Nagar, 1st Phase,				
		Bengaluru-560 078. Tel: 080-26652048 / 26652049				
		E-mail:bimalokpal.bengaluru@gbic.co.in				
		Office of the Insurance Ombudsman				
3		Janak Vihar Complex, 2nd Floor,				
	BHOPAL	6, Malviya Nagar, Opp.Airtel Office, Near New Market,	States of Madhya Pradesh and			
3	BHOFAL	Bhopal – 462 033.	Chattisgarh.			
		Tel:0755-2769200/201/202 Fax: 0755-2769203				
		E-mail:bimalokpalbhopal@gbic.co.in				
		Office of the Insurance Ombudsman				
		62 Forest Park				
4	BHUBANESHWAR	BHUBANESHWAR-751009	State of Orissa.			
		Tel:0674-2596461 / 2596455, FAX:0674-2596429				
		Email: bimalokpal.bhubaneswar@gbic.co.in				
		Office of the Insurance Ombudsman				
5		S.C.O. No.101,102& 103,	States of Punjab, Haryana,			
	CHANDIGARH	2nd Floor,Batra Building, sector 17-D,CHANDIGARH-160 017	Himachal Pradesh, Jammu &			
		Tel:0172-2706196/5861 / 2706468	Kashmir and Union territory of Chandigarh.			
		FAX:0172-2708274,				
		Email: bimalokpal.chandigarh@gbic.co.in Office of the Insurance Ombudsman				
		annum.	Otata of Tarril Made and Union			
		Fatima Akhtar court, 4th floor,453(oldno 312)	State of Tamil Nadu and Union Territories - Pondicherry Town and Karaikal (which are part of Union			
6	CHENNAI	Anna salai, Teynampet, CHENNAI-600 018.				
		Tel:044-24333668 24335284, FAX:044-24333664	Territory of Pondicherry).			
		Email:bimalokpal.chennal@gbic.co.jp				
		Office of the Insurance Ombudsman				
		2/2 A,Universal Insurance Building,				
7	DELHI	Asal Ali Road New Delhi-110 002	State of Delhi.			
	diam.	Tel: 011-2323961147539/7532,				
		Fax:011-20230558, Email:bignalokpal.delhi@gbic.co.in				
		Office of the Insurance Ombudsman				
		2nd floor, Pulinat Building,				
		Opp. Cochin Shipyard,	Marrie Lebeledone			
8	ERNAKULAM	M.G. Road,	Kerala, Lakshadweep, Mahe-a part of Pondicherry.			
		Ernakulum - 682 015. Tel: 0484-2358759/2359338				
		Fax:0484-2359336,				
		Email:bimalokpal.ernakulum@gbic.co.in Office of the Insurance Ombudsman				
		'Jeevan Nivesh', 5th Floor, Nr. Panbazar over bridge, S.S. Road,	States of Assam, Meghalaya,			
9	GUWAHATI	Guwahati – 781001(ASSAM).	Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura.			
		Tel:0361- 2132204 / 2132205, Fax:- 0361-2732937,	Frauesii, Nagalanu anu Tripura.			
		Email:- bimalokpal.guwahati@gbic.co.in				
		Office of the Insurance Ombudsman				
		6-2-46,1st floor,				
		"Main Court",	States of Andhra Pradesh,			
10	Hyderabad	Lane Opp.saleem Function Palace A.C Guards,Lakdi-ka-pool,	Telangana and Union Territory of Yanam - a part of the Union			
		HYDERABAD-500 004.	Territory of Pondicherry.			
		Tel.:- 040-65504123/23312122, Fax:- 040-23376599,				
		Fax:- 040-23376599, Email:- bimalokpal.hyderabad@gbic.co.in				
		Office of the Insurance Ombudsman				
		Jeevan Nidhi-II Bldg., Ground Floor,				
11	JAIPUR	Bhawani Singh Marg,	State of Rajasthan.			
		Jaipur - 302005. Tel.:- 0141-2740363,				
		Email:- bimalokpal.jaipur@gbic.co.in				
		Office of the Insurance Ombudsman				
		Hindustan Building Annexe,	States of West Dancel Bibes			
12	KOLKATA	4th floor, 4, CR Avenue,	States of West Bengal, Bihar, Sikkim and Union Territories of			
-		Kolkata - 700 072. Tel.:- 033-22124339 / 22124340,	Andaman and Nicobar Islands.			
		Fax:- 033-22124341,	I .			

		Email:- bimalokpal.kolkata@gbic.co.in	
13	LUCKNOW	Office of the Insurance Ombudsman 6th Floor, Jeevan Bhawan, Phase 2, Nawal Kishore Road, Hazartganj, LUCKNOW - 226 001 Tel.: - 0522-2231330 / 2231331, Fax: - 0522-2231310 Email:- bimalokpal.lucknow@gbic.co.in	District of Uttar Pradesh: Lalitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhabdra, Fatehpur, Pratapgarh, Jaunpur, Varansi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sulanpur, Maharajganj, Santkabirnagar, Azamgarh, Kaushinagar, Gorkhpur, Deoria, Mau, Chandauli, Ballia, Sidharathnagar.
14	MUMBAI	Office of the Insurance Ombudsman 3rd Floor, Jeevan Seva Annexe, S.V.Road, Santa Cruz(W) MUMBAI - 400 054 Tel.: 022-26106928/360/889, Fax: 022-26106052, Email: bimalokpal.mumbai@gbic.co.in	States of Goa, Mumbai Metropolitan Region excluding Navi Mumbai & Thane.
15	NOIDA	Office of the Insurance Ombudsman Bhagwan Sahai Palace, 4th Floor, Main Road, Naya Bans, Sector-15, Gautam Budh Nagar, Noida Email:- bimalokpal.noida@gbic.co.in	States of Uttaranchal and the following Districts of Uttar Pradesh Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozabad, Gautam Budh Nagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Anroha, Hathras, Kanshiramnagar, Saharanpur.
16	PATNA	Office of the Insurance Ombudsman 1st Floor, Kalpana Arcade Building, Bazar Samiti Road, Bahadurpur, Patna - 800 006. Email:- bimalokpal.patna@gbic.co.in	States of Bihar and Jharkhand.
17	PUNE	Office of the Insurance Ombudsman Jeevan Darshan Building, 3rd Floor, CTS Nos. 195 to 198, NC Kelkar Road, Narayan Peth, Pune - 411 030 Tel: 020 -32341320, Email:- bimalokpal.pune@gbic.co.in	States of Maharashtra, Area of Navi Mumbai and Thane excluding Mumbai Metropolitan Region.

Whether tax is payable under reverse charge basis - No.