

Schedule - Marine Cargo Specific Voyage Policy - Inland [UIN:IRDAN123RP0063V01200203]





CHOLAMANDALAM MS GENERAL INSURANCE COMPANY Ltd.

In consideration of the insured named herein paying to Cholamandalam MS General Insurance Company Ltd. (hereinafter called the Insurer) the premium as stated in the Schedule and in reliance upon the statements made by the Policyholder, the Insurer agrees to provide insurance against loss damage liability or expense to the extent and in the manner herein provided subject to all terms, conditions, exceptions and warranties hereinafter set forth.

GST Invoice No.:2454404935561 ADDRESS: AURANGABAD BRANCH OFFICE DATE: 25/10/2022 Shop No- 4, Plot No- 33, Rokdiya Hanuman Colony Opp. LMS Jeweller Jalna road, Aurangabad - 431005 PAN: AABCC6633K SAC Code: 997135 KRANTI CHOWK S.O SAC Description: Marine, aviation, and other transport insurance services AURANGABAD STATE: MAHARASHTRA CITY 27AABCC6633K1ZJ **GSTIN** 2454/00065398/000/00 CHIRAYU COTTON INDUSTRIES Policy No Name of Insured GAT NO. 32, UMALE SHIVAR, JALGAON AJANTA ROAD,, UMALE VILLAGE, TAL DIST. JALGAON, AUDYOGIK VASAHAT JALGAON S.O. AUDYOGIK VASAHAT JALGAON S.O Date of Journey / Expected Date of Address of Assured On or after 21/11/2022 JALGAON Journey MAHARASHTRA 425003 GST No.: 27AAQFC6223M1Z0 Aadhar No. NA PAN No. NA Subject Matter Insured Cotton/Textiles/garments/Yarn Cotton FP bales Packing Bales(F Press) Invoice No&Date CI/22-23/CB-10 & 22/10/2022 Quantity AS PER INVOICE Marks & Numbers MH-04-GC-3442 Umale, Jalgaon Transit To Mangalweda, Solapur Load Port and Country of Load Port HSN Code INR 45,88,901.90 Exchange Rate INR 1 = INR Equivalent value of Sum Insured (Cargo) in INR. 45,88,901.90 Duty Sum Insured INR. 0.00 Net Premium INR. 2,294.00 CGST (9%) INR. 206.50 SGST (9%) INR. 206.50 BL/AWB/LR/RR/CNN NO & INR. 1.00 587 & 22/10/2022 IGST (0%) INR. 0.00 Stamp Duty Gross Premium INR. 2,708.00 Date Basis of CARGO: Excess: 0.5% of Consignment Value for each and every Mode of Transit / Conveyance Road Cargo-Invoice +10% Deductible/Franchise valuation Container Serial Vessel Name NA NA No of Container NA NA Voyage No Basis Of Valuation Duty LC No.& Date NA LC Condition / Other Information NA NA INR. Others **Terms & Conditions** 1. Inland Transit (Rail or Road)-Clause A (All Risks) 1. Warranted that goods are transported in closed wagons and/or trucks to be covered with tarpaulin or any other water proof 2. Strikes, Riots, Civil Commotion Clause (Inland Transit material to avoid ingress of water during the inland leg of journey unless containerised not in conjuction with Ocean going Voyage) 2. Warranted that in the absence of recovery rights claim will be settled at 75% of assessed loss 3. INSTITUTE RADIOACTIVE CONTAMINATION 3. Warranted the load carried by the subject carrying vehicle is within the permissible carrying capacity as per section 113 subsection 3 of MV Act 1988 as per notification S.O.3467(E) dated 16.07.18 and amendments thereof. It is further agreed that CHEMICAL, BIOLOGICAL, BIOCHEMICAL AND this this warranty shall be applicable only where overloading is the proximate cause resulting in loss of or damage to insured ELECTROMAGNETIC WEAPONS EXCLUSION CLAUSE 10.11.2003 cargo 4. Private Carrier Limitation of Liability (Inland Transit) 4. Intentional storage is not covered, Incidental storage to transit is covered as per Cargo Termination of storage in transit clauses (Amended) Clause Clauses Warranti Returns shall be covered under ITC B + SRCC clauses 5. Termination of Transit Clause (Terrorism) JC 2009/056 (01/01/09) 6. Glass/Fragile items shall be covered under ITC B + SRCC clauses 6. Termination of Storage in transit Clause 2009 7. Pair & Sets Clause 8. Cutting Clause 9. Important Notice Clause 10. JELC Communicable Disease Exclusion (JC 2020-011) 11. Joint Excess Loss Cyber Losses Clause JX2020-007 1. Excluding hook damage/country damage 2. Excluding shortages from parcels / package in extremely sound condition 3. Excluding Quality/Manufacturing defects/Rejection Other term: risk/Unexplained shortage & condition 4. NA 5. Excluding Quality/Manufacturing defects/Rejection risk/Unexplained shortage 6. NA Cholamandalam MS General Insurance Company Ltd Cholamandalam MS General Insurance Company Ltd Aurangabad Branch Office Chennai Head Office Settling Survey Shop No- 4, Plot No- 33, Rokdiya Hanuman Colony, Agent Agent Opp. Lms Jeweller Jalna Road, Aurangabad - 431005 N.S.C Bose Road. Maharashtra - 431001 Tamil Nadu - 600001

Consolidated Stamp Duty Paid Vide G.O. Rt No.382, Commercial Taxes and Registration (j1) Department, Tamil Nadu dated 8/30/2022

The list of Ombudsman details are available on our website www.cholainsurance.com

JAINUINE INSURANCE BROKERS PRIVATE LIMITED

Note: The Certificate of Insurance / Policy Schedule is an important document issued based on your declaration. We request you to verify the details and ensure that everything is in order. In case of any

Intermedia

2709

Name

Receipt

Amount

190000614179

22/10/2022

discrepancies, please contact us within 15 days from the date of issuance of policy Any difference in premium will be refunded on submission of document for NEFT

Client Code

Receip Dat

For CHOLAMANDALAM MS GENERAL INSURANCE COMPANY LIMITED

Intermediary Code

Intermediary Contact No

Place : CHENNAI

POSP Aadhaar No

Consignee name and Adress

1051857676

Aurangabad Branch Office

Policy

Office Receipt

No

Date :25/10/2022

Authorised Signatory

200149210153

8149178773

ANNEXURE TO SCHEDULE

CLAUSES WORDINGS

- 1. Inland Transit (Rail or Road)-Clause A (All Risks) As Attached
- 2. STRIKES RIOTS AND CIVIL COMMOTION CLAUSE (Inland Transit not in conjunction with Ocean going Voyage) Risks Covered: 1. Subject otherwise to the terms, conditions and warranties of the Policy on goods against transit risks, this Insurance covers, except as provided in clause 2 below loss of or damage to the subject matter Insured caused by 1.1 strikers, locked-out workmen or persons taking part in labour disturbances, riots or civil commotions 1.2 any terrorist or any persons acting from a political motive. EXCLUSIONS: 2. In no case shall this insurance cover 2.1 loss damage or expense proximately caused by delay, inherent vice or nature of the subject matter insured 2.2 loss damage or expense proximately caused by the absence shortage or withholding of labour of any description whatsoever during any strike, lockout labour disturbance, riot or civil commotion. 2.3 any claim for expenses arising from delay or other consequential or indirect loss or damage of any kind 2.4 loss damage or expenses caused by war, civil war, revolution, rebellion insurrection or civil strife arising therefrom, or any hostile act by or against a belligerent power
- 3. This clause shall be paramount and shall override anything contained in this insurance inconsistent therewith
- 1. In no case shall this insurance cover loss damage liability or expense directly or indirectly caused by or contributed to by or arising from
- 1.1 ionising radiations from or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel
- 1.2 the radioactive, toxic, explosive or other hazardous or contaminating properties of any nuclear installation, reactor or other nuclear assembly or nuclear component thereof
- 1.3 any weapon or device employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter

 1.4 the radioactive, toxic, explosive or other hazardous or contaminating properties of any radioactive matter. The exclusion in this sub-clause does not extend to radioactive isotopes, other than nuclear fuel, when such isotopes are being prepared, carried, stored, or used for commercial, agricultural, medical, scientific or other similar peaceful purposes

1.5 any chemical, biological, bio-chemical, or electromagnetic weapon.

CL 370

- 4. PRIVATE CARRIER LIMITATION OF LIABILITY (INLAND TRANSIT) CLAUSE The liability of the Company shall be limited to 75% of the assessed loss where the Consignment Note is issued limiting the liability of the carriers in any respect by Special Contract duly signed by the Consigner, Consignee or by their Authorised Representative, Agents or where the Consignment Note is issued by a Private Carrier or Freight Broker. This warranty would not apply where loss or damage has occurred whilst the goods are not in the custody of the carriers.
- 5. TERMINATION OF TRANSIT CLAUSE (TERRORISM) JC 2009/056 (01/01/2009):This Clause shall be paramount and shall override anything contained in this insurance inconsistent therewith. 1. Notwithstanding any provision to the contrary in this Policy or the Clauses referred to therein, it is agreed that in so far as this Policy covers loss of or damage to the subject matter insured caused by any terrorist or any person acting from a political motive, such cover is conditional upon the subject matter insured being in the ordinary course of transit and, in any event, shall terminate either: 1.1 As per the transit clauses contained within the Policy. OR 1.2 On delivery to the Consignees or other final warehouse or place of storage at the destination named herein, On delivery to any other warehouse or place of storage, whether prior to or at the destination named herein, which the Assured elect to use either for storage other than in the ordinary course of transit or for allocation of distribution, OR 1.4 In the respect of marine transits, on the expiry of 60 days after completion of discharge overside of the goods hereby insured from the overseas vessel at the final port of discharge. 1.5 In respect of air transits, on the expiry of 30 days after unloading the subject matter insured from the aircraft at the final place of discharge. Whichever shall first occur 2. If this policy or the Clauses referred to therein specifically provide cover for inland or other further transits following on from storage, cover will reattach, and continues during the ordinary course of that transit terminating again in accordance with clause 1
- 6. CARGO TERMINATION OF STORAGE IN TRANSIT CLAUSE (For warehousing and or storage risks insured in the ordinary cause of transit) This clause shall be paramount and shall override anything contained in this Contract inconsistent therewith. 1. Notwithstanding any provision to the contrary contained in this Contract or the Clauses referred to therein, it is agreed that in so far as this Policy covers loss of or damage to the subject-matter insured whilst being warehoused and/or stored, this cover is conditional upon such warehousing and/or storage being in the ordinary course of transit and, in any event, SHALL TERMINATE EITHER: 1.1 As per the transit clauses contained within the Policy, or 1.2 on delivery to the Consignees or other final warehouse or place of storage at the destination named herein, 1.3 on delivery to any other warehouse or place of storage, whether prior to or at the destination named herein, which the Assured elect to use either for storage other than in the ordinary course of transit or for allocation or distribution, or 1.4 in the respect of marine transits, on the expiry of 60 days after completion offischarge overside of the goods hereby insured from the oversea vessel at the final port of discharge, 1.5 in respect of air transits, on the expiry of 30 days after unloading the subject matter insured from the aircraft at the final place of discharge, whichever shall first occur. 2. If this Contract or the Clauses referred to therein specifically provide cover for inland or other further transits following on from storage, cover will re-attach, and continues during the ordinary course of that transit terminating again in accordance with clause 1
- 7. PAIR & SETS CLAUSE Where any insured item consists of articles in a pair or set, this Policy is not to pay more than the value of any particular part or parts which may be lost without reference to any special value which such article(s) may have as part of such pair or set nor more than a proportionale part of such pair or set.
- 8. CUTTING CLAUSE In the event of damage or breakage caused by an insured peril it is agreed that the damaged, broken length or portion shall be cut off, the remaining length or portion be considered as sound and the Company shall be liable only for the insured value of the length or portion which has been lost by being broken off or cut off. In addition, the Company shall be liable for the cost of cutting.
- 9. IMPORTANT NOTICE CLAUSE

PROCEDURE IN THE EVENT OF LOSS OR DAMAGE FOR WHICH UNDERWRITERS MAY BE LIABLLIABILITY OF CARRIERS, BAILEES OR OTHER THIRD PARTIES

It is the duty of the Assured and their Agents, in all cases, to take such measures as may be reasonable for the purpose of averting or minimising a loss and to ensure that all rights against To claim immediately on the Assured or their Agents, in all cases, to take such imeasures as nay be reactivable to the purpose of averting or minimising a loss and to ensure that all rights against Carriers, Ballees or other third parties are properly preserved and exercised. In particular, the Assured or their Agents are required:

To claim immediately on the Carriers, Port Authorities or other Bailees for any missing packages.

In no circumstances, except under written protest, to give clean receipts where goods are in doubtful condition.

When delivery is made by Container, to ensure that the Container and its seals are examined immediately by their responsible official.

If the Container is delivered damaged or with seals broken or missing or with seals other than as stated in the shipping documents, to clause the delivery receipt accordingly and retain all defective or irregular seals for subsequent identification.

defective or irregular seals for subsequent identification.
To apply immediately for survey by Carriers or other Bailees Rep resentatives if any loss or damage be apparent and claim on the Carriers or other Bailees for any actual loss or damage found at

such survey.

To give notice in writing to the Carriers or other Bailees within 3 days of delivery if the loss or damage was not apparent at the time of taking delivery.

To take examined delivery from the carriers of packages which are outwardly damaged or appear to have been tampered with and obtain a Damage and / or Shortage Certificate from them. If any package appears to be deficient in weight, to take weighment examined delivery from the carriers and appropriate certificates

To issue notices of claims against carriers, bailees or third parties by Registered Post with Acknowledgement due card.

NOTE: The Consignees or their Agents are recommended to make themselves familiar with the Regulations of the Port Authorities at the port of discharge.

INSTRUCTIONS FOR SURVEY

In the event of loss or damage which may involve a claim under this insurance, immediate notice of such loss or damage should be given to and a Survey Report obtained from the company s representative at port of discharge or destination or if there be no representative of the company the nearest Lloyds Agent DOCUMENTATION OF CLAIMS

To enable claims to be dealt with promptly, the Assured or their Agents are advised to submit all available supporting documents without delay, including when applicable:-

- 1. Original policy or certificate of insurance.
- 2. Original or copy shipping Invoices and Packing List and / or weightment notes.
- 3. Original Bill of Lading and/or other contract of carriage.4. Survey report and other documentary evidence (Damage / Non-Delivery Certificate) to show the extent of the loss or damage
- 5. Landing remarks and weightment notes at final destination.
- 6. Correspondence exchanged with the Carriers and other Parties regarding their liability for the loss or damage along with copies of Notice of claim on the Carriers / Third Parties and Receipted A/D Card / Postal Registration Receipt.
- 10. Notwithstanding any provision to the contrary within this insurance, this insurance does not insure any loss, damage, liability, claim, cost or expense of whatsoever nature caused by, contributed to by, resulting from, arising out of, or in connection with a Communicable Disease or the fear or threat (whether actual or perceived) of a Communicable Disease regardless of any other cause or event contributing concurrently or in any other sequence there to. As used herein, a Communicable Disease means any disease which can be transmitted by means of any substance or agent from any organism to another organism where: 2.1. The substance or agent includes, but is not limited to, a virus, bacterium, parasite or other organism or any variation thereof, whether deemed living or not, and 2.2. The method of transmission, whether direct or indirect, includes but is not limited to, airborne transmission, bodily fluid transmission, transmission from or to any surface or object, solid, liquid or gas or between organisms, and 2.3. The disease, substance or agent can cause or threaten bodily injury, illness, damage to human health, human welfare or property.
- 11. 1). Notwithstanding any other term of this Contract save for Clause 2 below, in no case shall this Contract cover loss, damage, liability, or expense directly or indirectly caused by or contributed to by or arising from the use or operation of an Information Technology Device as a means for inflicting harm. 2). Where this clause is endorsed on policies covering risks of war, civil war, revolution, rebellion, insurrection, or civil strife arising there from, or any hostile act by or against a belligerent power, or terrorism or any person acting from a political motive, Clause 1 shall not exclude losses which would otherwise be covered arising from the use of any Information Technology Device in the launch and/or guidance system and/or firing mechanism of any weapon or missile. 3). Where the use or operation of an Information Technology Device was not used as a means of inflicting harm, any ensuing loss, damage, liability or expense shall be excluded unless a physical peril named in the Information Technology Hazards Clause within JELC CL432 (16/10/2017) was also a significant cause of a loss. In such case this Contract shall cover the loss, damage, liability or expense in accordance with but only to the extent provided for in that Clause, whether that Clause forms part of this Contract or not. 4). For the purposes of this clause, an Information Technology Device shall mean any computer system, hardware, software, programme, code, data, process, virus, information repository, microchip, integrated circuit or similar device in or connected with computer equipment or non-computer equipment, whether the property of a direct insured or not

Mechanism for Grievance Redressal

As an esteemed customer of our company, you can contact us to register complaint/grievance, if any, including servicing of policy, claims etc. with regard to the insurance policy issued to you. The contact details of our office are given below for your reference.

If any Grievances / issues on claims pertaining to Senior Citizens, Insured can register the complaint / grievance which shall be processed on Fast Track Basis by dedicated personnel.

Contact Information

Cholamandalam MS General Insurance Company Limited H.O:Dare House 2nd floor,No 2 NSC Bose road,Chennai 600001. Toll free:1800 208 5544 SMS: "CHOLA" to 56677*(premium SMS charges apply) E-MAIL:customercare@cholams.murugappa.com WEBSITE:www.cholainsurance.com

For Complaints

il. No	Office of the Ombudsman	Name of the Ombudsman and	Jurisdiction
+	Ombuasman	contact details Office of the Insurance Ombudsman	
		2nd floor,Ambica House,	
		Near C.U. Shah College,	State of Gujarat and Union
1	AHMEDABAD	5,Navyug Colony,Ashram Road,	Territories of Dadra & Nagar Haveli
		AHMEDABAD-380014, Tel: 079-27546150/139	and Daman and Diu.
		Fax:079-27546142	
		E-mail:bimalokpal.ahmedabad@gbic.co.in	
	BENGALURU	Office of the Insurance Ombudsman	Karnataka.
		Jeevan Soudha Building, PID No.57-27-N-19, Ground Floor,	
2		19/19, 24th Main Road,	
-		JP Nagar, 1st Phase,	
		Bengaluru-560 078. Tel: 080-26652048 / 26652049	
		E-mail:bimalokpal.bengaluru@gbic.co.in	
	BHOPAL	Office of the Insurance Ombudsman	States of Madhya Pradesh and Chattisgarh.
		Janak Vihar Complex, 2nd Floor,	
3		6, Malviya Nagar, Opp.Airtel Office, Near New Market,	
3	BHOFAL	Bhopal – 462 033.	
		Tel:0755-2769200/201/202 Fax: 0755-2769203	
		E-mail:bimalokpalbhopal@gbic.co.in	
		Office of the Insurance Ombudsman	
		62 Forest Park	
4	BHUBANESHWAR	BHUBANESHWAR-751009	State of Orissa.
		Tel:0674-2596461 / 2596455, FAX:0674-2596429	
		Email: bimalokpal.bhubaneswar@gbic.co.in	
		Office of the Insurance Ombudsman	
5		S.C.O. No.101,102& 103,	States of Punjab, Haryana,
	CHANDIGARH	2nd Floor,Batra Building, sector 17-D,CHANDIGARH-160 017	Himachal Pradesh, Jammu &
		Tel:0172-2706196/5861 / 2706468	Kashmir and Union territory of Chandigarh.
		FAX:0172-2708274,	
		Email: bimalokpal.chandigarh@gbic.co.in Office of the Insurance Ombudsman	
		annum.	Otata of Tarril Made and Union
		Fatima Akhtar court, 4th floor,453(oldno 312)	State of Tamil Nadu and Union Territories - Pondicherry Town and
6	CHENNAI	Anna salai, Teynampet, CHENNAI-600 018.	Karaikal (which are part of Union
		Tel:044-24333668 24335284, FAX:044-24333664	Territory of Pondicherry).
		Email:bimalokpal.chennal@gbic.co.jp	
		Office of the Insurance Ombudsman	
		2/2 A,Universal Insurance Building,	
7	DELHI	Asal Ali Road New Delhi-110 002	State of Delhi.
	Muuu	Tel: 011-2323961147539/7532,	
		Fax:011-20230558, Email:bignalokpal.delhi@gbic.co.in	
		Office of the Insurance Ombudsman	
		2nd floor, Pulinat Building,	
		Opp. Cochin Shipyard,	
8	ERNAKULAM	M.G. Road,	Kerala, Lakshadweep, Mahe-a part of Pondicherry.
		Ernakulum - 682 015. Tel: 0484-2358759/2359338	
		Fax:0484-2359336,	
		Email:bimalokpal.ernakulum@gbic.co.in Office of the Insurance Ombudsman	
		'Jeevan Nivesh', 5th Floor, Nr. Panbazar over bridge, S.S. Road,	States of Assam, Meghalaya,
9	GUWAHATI	Guwahati – 781001(ASSAM).	Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura.
		Tel:0361- 2132204 / 2132205, Fax:- 0361-2732937,	
		Email:- bimalokpal.guwahati@gbic.co.in	
		Office of the Insurance Ombudsman	
		6-2-46,1st floor,	
		"Main Court",	States of Andhra Pradesh,
10	Hyderabad	Lane Opp.saleem Function Palace A.C Guards,Lakdi-ka-pool,	Telangana and Union Territory of Yanam - a part of the Union
		HYDERABAD-500 004.	Territory of Pondicherry.
		Tel.:- 040-65504123/23312122, Fax:- 040-23376599,	
		Email:- bimalokpal.hyderabad@gbic.co.in	
		Office of the Insurance Ombudsman	
		Jeevan Nidhi-II Bldg., Ground Floor,	
11	JAIPUR	Bhawani Singh Marg,	State of Rajasthan.
		Jaipur - 302005. Tel.:- 0141-2740363,	
		Email:- bimalokpal.jaipur@gbic.co.in	
		Office of the Insurance Ombudsman	
12		Hindustan Building Annexe,	States of West Bengal, Bihar,
	KOLKATA	4th floor, 4, CR Avenue, Kolkata - 700 072.	Siakes of West Bengal, Billar, Sikkim and Union Territories of
		Tel.:- 033-22124339 / 22124340,	Andaman and Nicobar Islands.
		Fax:- 033-22124341,	

		Email:- bimalokpal.kolkata@gbic.co.in	
13	LUCKNOW	Office of the Insurance Ombudsman 6th Floor, Jeevan Bhawan, Phase 2, Nawal Kishore Road, Hazartganj, LUCKNOW - 226 001 Tel.: - 0522-2231330 / 2231331, Fax: - 0522-2231310 Email:- bimalokpal.lucknow@gbic.co.in	District of Uttar Pradesh: Lalitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhabdra, Fatehpur, Pratapgarh, Jaunpur, Varansi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sulanpur, Maharajganj, Santkabirnagar, Azamgarh, Kaushinagar, Gorkhpur, Deoria, Mau, Chandauli, Ballia, Sidharathnagar.
14	MUMBAI	Office of the Insurance Ombudsman 3rd Floor, Jeevan Seva Annexe, S.V.Road, Santa Cruz(W) MUMBAI - 400 054 Tel.: 022-26106928/360/889, Fax: 022-26106052, Email: bimalokpal.mumbai@gbic.co.in	States of Goa, Mumbai Metropolitan Region excluding Navi Mumbai & Thane.
15	NOIDA	Office of the Insurance Ombudsman Bhagwan Sahai Palace, 4th Floor, Main Road, Naya Bans, Sector-15, Gautam Budh Nagar, Noida Email:- bimalokpal.noida@gbic.co.in	States of Uttaranchal and the following Districts of Uttar Pradesh Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozabad, Gautam Budh Nagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Anroha, Hathras, Kanshiramnagar, Saharanpur.
16	PATNA	Office of the Insurance Ombudsman 1st Floor, Kalpana Arcade Building, Bazar Samiti Road, Bahadurpur, Patna - 800 006. Email:- bimalokpal.patna@gbic.co.in	States of Bihar and Jharkhand.
17	PUNE	Office of the Insurance Ombudsman Jeevan Darshan Building, 3rd Floor, CTS Nos. 195 to 198, NC Kelkar Road, Narayan Peth, Pune - 411 030 Tel: 020 -32341320, Email:- bimalokpal.pune@gbic.co.in	States of Maharashtra, Area of Navi Mumbai and Thane excluding Mumbai Metropolitan Region.

Whether tax is payable under reverse charge basis - No.